

Motorola Six Sigma[®] Champion Training

— for Preparing Your Managers
to Support Six Sigma



Program Participants

Your champions drive Six Sigma in your organization. They have a high level of accountability and responsibility for your Six Sigma projects. It is their role to remove obstacles that Six Sigma teams may encounter and to conduct rigorous reviews to monitor progress. They focus on action and ensure that your projects are completed successfully. Your choice of champions, and their preparation, is critical to the overall success of your Six Sigma efforts.

Program Overview

Champions learn how to manage Six Sigma projects effectively. In this training, they focus on Six Sigma tools and methods, and review situations where the tools can be applied within improvement projects. The program content provides a high-level view of the training delivered to Black Belt/Green Belt candidates.

Champions will be able to:

- describe the importance and impact of Six Sigma quality,
- define their roles and responsibilities,
- define the DMAIC model* and continuous improvement tools,
- determine the appropriate application for improvement tools and methods, and
- use tools and templates for project implementation.

Program Length

Two to three days

Location

This program is available for onsite delivery at a location of your choice.

*The DMAIC model is a systematic method for analyzing and improving business processes.

It consists of five phases:

- Define Opportunity
- Measure Performance
- Analyze Opportunity
- Improve Performance
- Control Performance

Highly Customized

Our Champion training is highly customized to meet your organization's needs. The training content is delivered to your Champions within the context of your prioritized improvement projects.

TOPIC

Overview and introduction to Six Sigma

- Lessons learned from Six Sigma implementations
- Criteria for success with Six Sigma
- Organizational roles and responsibilities

Review of organizational scorecard and prioritized projects

Overview of the Define Phase of the DMAIC model

- Objectives
- Activities
- Tools
- Deliverables
- Champion's role in ensuring a successful phase

Overview of the Measure Phase of DMAIC model

Overview of the Analyze Phase of DMAIC model

Overview of the Improve Phase of DMAIC model

Overview of the Control Phase of DMAIC model

OPTIONAL THIRD DAY FOR PROJECT CHARTER DEVELOPMENT

Define elements of a project team charter

- Define the business opportunity
- Create an opportunity statement
- Develop a goal statement
- Define the project scope
- Draft the project plan
- Select team members

Develop project charters

Evaluate drafted project charters

Ongoing project selection and prioritization

Conducting integrated business reviews