



MOTORAZR² V9

Getting Started Guide

take advantage of its processing power, such as when listening to music, watching videos, or surfing the Web.

To download your phone's **full user's guide**, visit www.motorola.ca/V9support.

welcome

The MOTORAZR² V9 mixes a slim design with media power. The large external display lets you play music without opening the flip. Precision craftsmanship delivers the best of beauty, dependability and THIN!!

- **Interaction Attraction**—The touch input on the large external display provides controls you need at your fingertips—music interaction when you want (see page 17).
- **Your Personal Paparazzi**—Use the 2 Megapixel camera to capture video & still images (see page 28), store them on removable microSD memory (see page 32), and keep every precious moment in high definition.
- **Wireless Broadband Speed**—Enjoy even faster browsing, data transfer, and modem linking.

Did you know: Your phone helps you perform these tasks quickly and efficiently, thanks to a powerful 512 MHz processor that's 10 times faster than the original RAZR phone. A processor this fast in a phone this slim may cause the phone to feel a bit warm at times when in use, especially when engaged in activities that

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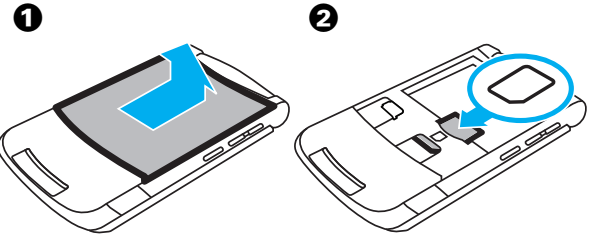
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get started

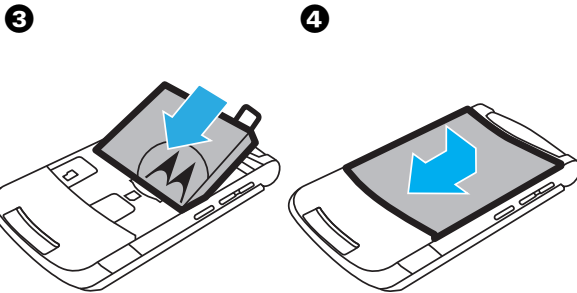
CAUTION: Before using the phone for the first time, read the *Important Safety and Legal Information* guide included in the box.

insert your SIM & battery

Your *Subscriber Identity Module* (SIM) card stores your phone number and other information.



get started



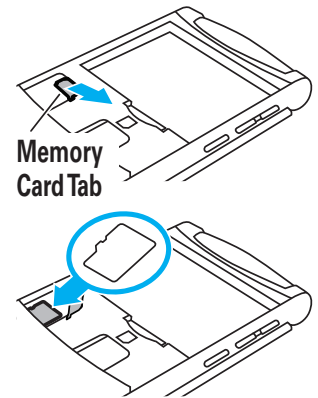
Make sure that the **Battery Removal Tab** sticks out from under the battery.

insert a memory card

You can store photos, sounds, and other multimedia files on an optional removable memory card.

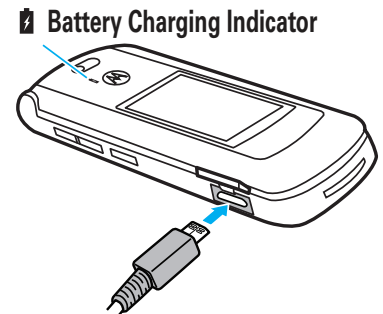
get started

Remove the battery door, then lift the memory card tab out of the way as shown. Insert the memory card with the metal contacts facing down, then replace the memory card tab.











charge your battery

New batteries are not fully charged. Plug the battery charger into your phone and an electrical outlet. Your phone might take several seconds to start charging the battery. When finished, your display shows **Charge Complete**.



get started

extend battery life

- To make your **backlight** turn off sooner, press  >  **Settings** > **Initial Setup** > **Backlight** > **5 seconds**
- To make your **display** turn off sooner, press  >  **Settings** > **Initial Setup** > **Display Timeout** > **1 minute**
- To turn off your **screen saver**, press  >  **Settings** > **Personalize** > **Screen Saver** > **Delay** > **Off**
- To turn off **Bluetooth®** power when you're not using it, press  >  **Settings** > **Connection** > **Bluetooth Link** > **Setup** > **Power** > **Off**

battery use & safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers. **Caution:** Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a

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get started

damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
 - Remove the battery and inspect it to confirm that it bears a Motorola "Original Equipment" hologram;
 - If there is no hologram, the battery is not a qualified battery;
 - If there is a hologram, replace the battery and retry charging it;
 - If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.

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get started

- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle
- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Center before using. Do **not** attempt to dry it with an appliance or heat source, such as a hair dryer or microwave oven.

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get started


- **Use care when handling a charged battery**—particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (such as jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.


Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.



Warning: Never dispose of batteries in a fire because they may explode.

turn it on & off

To turn on your phone, press and hold  for a few seconds or until the keypad or display lights up.

To turn off your phone, press and hold  for a few seconds.



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get started

make a call

To **make a call**, enter a phone number and press . To **"hang up,"** close the flip or press .

Note: Your service provider programs one or more **emergency phone numbers**, such as 911 or 112, that you can call under any circumstances, **even when your phone is locked or the SIM card is not inserted.** Check with your service provider, as emergency numbers vary by country. Your phone may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues. Do not solely rely on your wireless phone for essential communications such as medical emergencies.

answer a call

To **answer a call** when your phone rings and/or vibrates, just open the flip or press . To **"hang up,"** close the flip or press .

basics

keypad & menu

Introducing your new **MOTORAZR² V9 3G.**



Tip: Press the *center key* to **open the main menu** and **select menu options.** Press the *clear/back key* to delete letters or numbers or to go back one menu.

basics

main menu

Internet

Media

- Media Finder
- Music
- Pictures
- Videos
- Voice Notes
- Ring Tunes
- Wallpapers
- Themes
- Camera
- Video Camera
- Voice Record

Games & Apps

Call History

- (press to scroll through the call lists)

i.Fido

Your phone's menu may be different.

Messages

- Create Message
- Voicemail
- Message Inbox
- Email
- Browser Msgs
- Info Services
- Outbox
- Drafts
- Templates
- IM

Tools

- Calculator
- Calendar
- Alarm Clock
- Dialing Services
- World Clock
- IM

Contacts

Settings

- (see next page)

Mail

Voice Message

Camera

basics

settings menu

Personalize

- Home Screen
- Main Menu
- Voice Dial Setup
- Skin
- Greeting
- Wallpaper
- Screen Saver
- Quick Dial

Ring Styles

Connection

- Bluetooth® Link
- USB Settings
- MOTOSYNC™ *

Call Forward *

In-Call Setup

- Date and Time *
- In-Call Timer
- My Caller ID
- Answer Options
- Call Waiting
- MSG Alert

Your phone's menu may be different.

Initial Setup

- Time and Date
- Speed Dial
- Auto Redial
- Display Timeout
- Backlight
- Charging Lights
- TTY Setup *
- Scroll
- Text Marquee
- Language
- Brightness
- DTMF
- Master Reset
- Master Clear

Phone Status

Headset

Car Settings

Airplane Mode

Network



Security

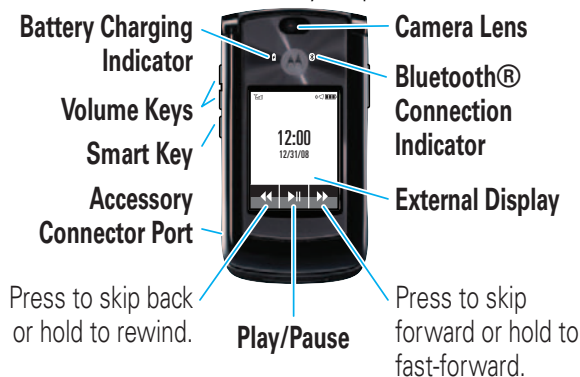
Java™ Settings




* optional features

basics

touch keys

Touch keys appear when you press  >  Media > Media Finder > Music then close your phone:





Press the touch keys until you feel a slight vibration to play/pause , skip back , or skip forward .

To end the music player, open the phone and press .

To lock and unlock the touch keys when the music player is active, press and hold the smart key. When music is not playing and your phone is inactive, your **smart and volume keys automatically lock** to prevent

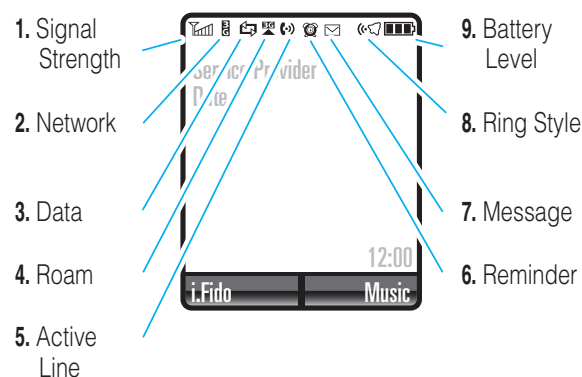
basics

accidental key presses. To change the lock setting, press  >  Settings > Security > External Key Lock > Timer.

display



Note: Your home screen might look different from the one shown, depending on your service provider.

Status indicators can show at the top of the home screen:



personalize

ring style

Find it:  >  Settings > Ring Styles > Style: *style name*



Tip: Your current ring style icon appears at the top of your screen.

Shortcut: To change your ring style profile from the **home screen**, just press the volume keys up or down. With your **phone closed**, press a volume key to see your ring style profile, press the smart key to change it, then press a volume key to store the change.

wallpaper

Choose your display background image:

Find it:  >  Settings > Personalize > Wallpaper

personalize

screen saver

Choose the image or animation that appears when your phone is on and open but inactive.

Tip: To extend battery life, turn off the screen saver.

Find it:  >  Settings > Personalize > Screen Saver

shortcuts & main menu

home screen shortcuts



In the home screen, you can press the navigation key, soft keys, or smart key as **shortcuts** to your favorite features. You can change the features that these keys open. For key locations, see page 14.

Find it:  >  Settings > Personalize > Home Screen > Home Keys

You can choose whether your home screen shows or hides the **Icons** for your navigation key shortcuts. You can also choose the features you can open from the home screen by pressing the navigation key **Up**, **Down**, **Left**, or **Right**, or when you press the **Smart Key**.

personalize

main menu appearance


To make your **main menu appearance** either graphic icons or a text-based list, press  >  **Settings**
> **Personalize** > **Main Menu** > **View** > **Icons** or **List**.

To change your **main menu order**, press  >  **Settings**
> **Personalize** > **Main Menu** > **Reorder**.

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phonebook



store a phone number

- 1 Enter a phone number in the home screen.
- 2 Press **Store**.
Select **Create New Contact**, if necessary.
- 3 Enter a name and other details for the phone number. To select a highlighted item, press the **center key** .
- 4 Press **Done** to store the number.

call a stored phone number

Find it:  >  **Contacts**


- 1 Scroll to the phonebook entry.
Shortcut: In the phonebook, press keypad keys to enter the first letters of an entry you want.
- 2 Press  to call the entry.

Note: You can show contacts stored in your **phone's memory** or on your **SIM card**. Press  >  **Contacts**, then press **Options** > **View** > **Phone & SIM Card**, **SIM Card**, or **Phone Contacts**.


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video calls

make a video call

 **Network Feature** This feature is not supported on some networks.


If you call someone who has a 3G video phone, you can see each other while you talk. If your phone is roaming on a **non-3G network**, video calls will not work (see the network indicator on page 18).

- 1 Enter a phone number, then press  to make the call. During the call:
 - Press **Stop Video** to change the call to a voice call with the speakerphone on.
 - If you accept another **incoming voice call**, your phone changes this video call to a voice call.
 - If you accept another **incoming video call**, your phone ends this video call. When it displays **Send streaming video during call?** select **Yes** to allow video in the new call.
 - You can open and close your phone to change what the other caller sees through the camera

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video calls

lens. The camera lens is on the top of your phone (see page 17).

- 2 To end the call, press .

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music




play music files

Your phone can play and store AAC+, Enhanced AAC+, WMA, and MP3 song files that are up to 256 kbps. You can use an optional removable memory card with your phone to store more songs.

Find it:  >  Media > Media Finder > Music

You can open a list of **All Songs**, **Recently Played** songs, or the **Playlists** you created. You can also choose songs by **Albums**, **Artists**, **Genres**, or **Composers**.

When you select a song, with your phone **open**:

- **Play or pause** – Press the *center key* .
- **Skip to another song** – Press  left or right.
- **Rewind or fast-forward** – Hold  left or right.
- **Change volume** – Press the volume keys.
- **Set options like repeat or shuffle** – Press **Options** > **Music Setup**.

Tip: You can listen to music on the move, using Bluetooth® A2DP stereo headphones.


If you close your phone while the music player is active:

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music

- **Adjust song volume** – Press the volume keys.
- **Lock/unlock the side keys** – Hold the smart key.
- **Play, pause, rewind, or fast-forward** – Use the touch keys on the external display (see page 17).

load music files

To **download** songs from the Internet, use your phone's micro-browser (press  and go to the page with the file). To **copy** files between your phone and a computer, use a cable connection or a Bluetooth® connection (see information about connections in your phone's *User's Guide*).

Note: To store **Rogers Music Player** files, use your computer to create a folder called "music" on your memory card (not under the "mobile" folder). Then, drag and drop music files from your computer into the "music" folder on your memory card.

Your phone cannot play DRM-protected music files, such as those purchased from online music stores.

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music

Note: The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

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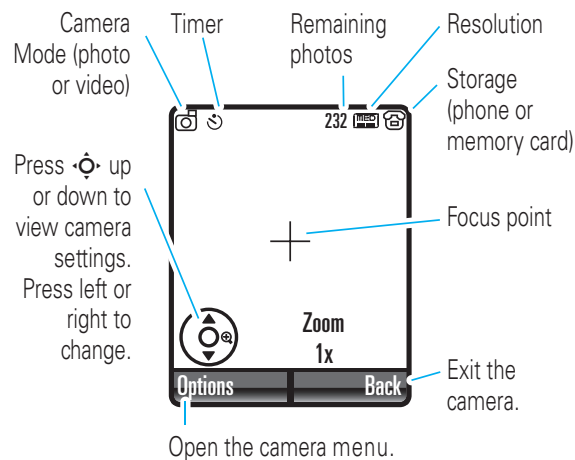
photos

take & store or send photos

Note: Some networks or plans do not support messages with photos. For details, contact your service provider.



Your camera lens is on the back of your phone when the phone is open. **To get the clearest pictures, wipe the lens clean with a dry cloth before you take a picture.**

1 Press  >  Media > Camera to see the camera viewfinder.




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photos

- Press the *center key*  to take the photo in the viewfinder. You can:
 - Press **Options** > **Store in Phone** to store the photo.
 - Press **Options** > **Apply as** > **Wallpaper** to use the photo as the background in your phone display.
 - Press  to discard the photo and return to the active viewfinder.

see stored photos

Find it:  >  **Media** > **Media Finder** > **Pictures** > **All Pictures** > *picture name*

To **see** a picture, scroll to it and press the *center key* . To see it at full display size, press **Options** > **View Full Screen** (press any key to return to the regular view).

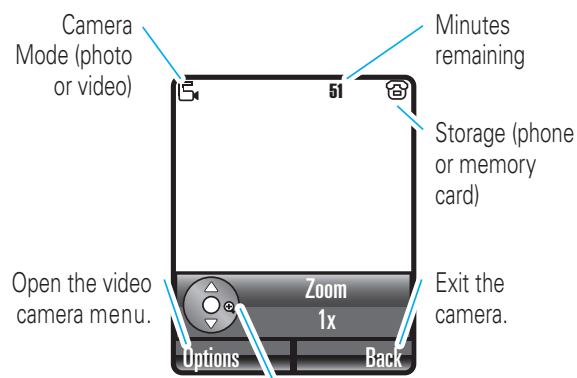
To **send** a picture in a message, select it and press **Send**. Your phone might tell you that this is a **Multimedia Msg**, since it has a picture in it. Some other phones or networks do not support picture messages. Press **Yes** to send the message.


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videos

record a video & store or send it

Find it:  >  **Media** > **Video Camera** to see the video viewfinder.





Press  up or down to view camera settings. Press left or right to change.

Note: The number of minutes remaining is an estimate.

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videos

Tip: If you want to send your video in a message, the video length must be set to **MMS**. To set length, press **Options** > **Video Camera Setup** > **Video Length**.

- Press the *center key*  to start recording the video in the viewfinder.
- Press **Stop** to stop recording the video.
 - Press **Options** to choose **Store in Phone** or **Preview**.
 - To discard the video, press .

play & send stored videos

Find it:  >  **Media** > **Media Finder** > **Videos** > **All Videos** > *video name*

To **play** a video, scroll to it and press the *center key* . Once it's playing, you can press **Options** > **Play Full Screen** to see the video at the full display size (press any key to return to the regular view).

To **send** a video in a message, select it and press **Send**. Enter text and press **Send To**, then select a recipient.




Note: Some other phones or networks do not support messages with videos.

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memory card

see & copy files on your memory card

Memory cards are optional.

To **see the files** stored on an optional memory card you inserted, open a file list, such as  **Media** > **Media Finder** > **Pictures** > **All Pictures**. Icons can indicate if a file is stored in your phone memory () or on your memory card ()

To copy or move a file **from your phone to your memory card**, highlight it in the list and press **Options** > **Manage** > **Copy** or **Move** > **Memory Card**. You cannot copy or move some copyrighted files.

To copy a file **from your memory card to a computer**, you can use a cable connection or a Bluetooth® connection (see your phone's user manual).

Note: If you download a copyrighted file and store it on your memory card, you can use the file only while your memory card is inserted in your phone. You cannot send, copy, or change copyrighted files.

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accessories



S9 Headset



H680 Bluetooth® headset



H800 Bluetooth® Headset



S280 Wired Stereo Headphones



microSD Memory Card



Motorola Phone Tools with Cables

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accessories



S705 Sound Pilot™



OROKR™ Bluetooth® Stereo Sunglasses



Travel Charger



H9 Bluetooth® headset



T605 Bluetooth® Car Kit



P513 Car Charger

For more about accessories, visit www.motorola.ca.

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Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to

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operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.52 W/kg, and when worn on the body, as described in this user guide, is 0.96 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.48 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram

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of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

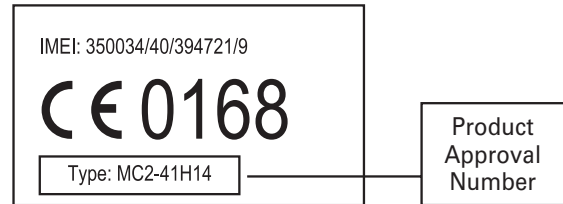
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

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1-888-390-6456 (TTY/TDD United States for hearing impaired)
1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

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Manual Number: 6809517A11-0

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