

# DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola, Inc.

Address: 8000 West Sunrise Boulevard  
Plantation, FL 33322 USA

Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: i9

Model Number: H07XAN6JR7AN

FCC-ID: IHDT56JQ1

Conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

## FCC Notice to Users

**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID: IHDT56JQ1 on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

## Class B Digital Device

As a personal computer peripheral, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

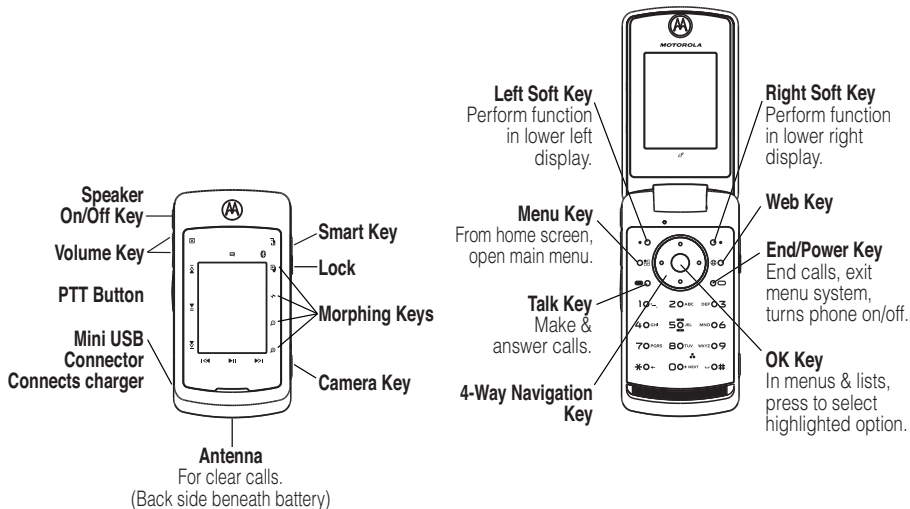
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



# HELLOMOTO

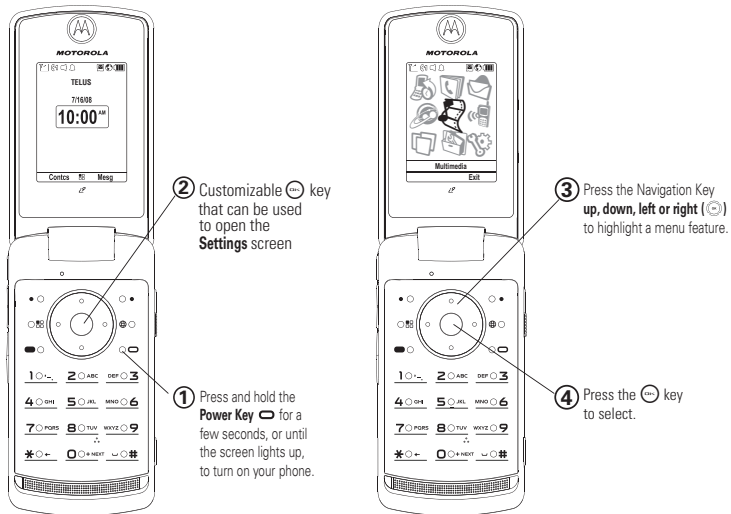
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Introducing your new Mike i9 wireless phone. Here's a quick anatomy lesson.



# check it out

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Motorola, Inc.  
Consumer Advocacy Office  
1307 East Algonquin Road  
Schaumburg, IL 60196

**[www.hellomoto.com](http://www.hellomoto.com)**

**Note:** Do not ship your phone to the above address. If you need to return your phone for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-453-0920 (United States)

1-877-483-2840 (TTY/TDD United States for hearing impaired)

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Manual Number: NNTN7528A

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# menu map

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## main menu



### Recent Calls



### Contacts

- [New Contact]



### Messages

- [Create Message]
- Voice Mail
- Inbox
- Drafts
- Outbox
- Fax Mail
- Net Alert



### Web



### Multimedia

- Shop
- Media Center
- My Images
- My Music
- My Videos
- Camera
- Camcorder
- Ring Tones
- VoiceRecord



### Push To Talk

- Call Alert
- PT Manager
- Quick PTT
- PTT Options
- Talk Around



### Games and Apps

- Alarm Clock Plus
- My Images
- Music Player
- My Videos
- Java System



### Tools

- **My Info**
  - My Name
  - Line 1
  - Line 2
  - Private ID1
  - Private ID2
  - Group ID
  - Carrier IP
  - IP1 Address
  - IP2 Address
- **Profiles**
  - [New Profile]
  - Standard
  - Vibration
  - In-Car
  - Browser
  - Phone Only
  - DC Only

- **Alarm Clock Plus**

- **Bluetooth**

- Audio Devices
- Pair to Devices
- Device History
- Setup
- Find Me

- **GPS**

- Position
- Privacy
- Interface

- **Datebook**

- [New Event]

- **Call Timers**

- Last Call
- Phone Reset
- Phone Lifetime
- Prvt/Grp Reset
- Prvt/Grp Lifetime
- Kbytes Reset

- **Memo**



### Settings (see next page)

This is the standard main menu layout. Your phone's menu may be a little different.

## settings menu

### Display/Info

- Wallpaper
  - Internal
  - External
- Text Size
- Theme
- Home Icons
- Backlight
  - Timer
  - Java Timer
  - Lighting Effect
  - Sensor
  - PTT Backlight
  - Bluetooth LED
- Clock
  - Display
  - Screen Saver
  - Time Format
  - Date Format
  - Year
- Menu View
  - Icon View
  - List View
  - Tab View
- Large Dialing
- Language

### Phone Calls

- Set Line
- Any Key Ans
- Auto Redial
- Call Waiting
- Auto Ans
- Flip Activation
- Minute Beep
- Call Duration
- TTY
- Hearing Aid
- Notifications
- DTMF Dialing
- Call Forward
- Prepend

### Personalize

- Reorder Menu
- Shortcuts
- Up Key
- Down Key
- Left Key
- Right Key
- Center Key
- Left Softkey
- Right Softkey
- Power Up

### Volume

- Ringers/Alerts
- Speaker
- Earpiece
- Multimedia
- Keypad

### Voice Playback

- Speak Text
- Speak Caller
- Voice
- Multimedia Volume

### Memory Card

- Remove Card
- Store Media
- Format Card
- Help

### Security

- Phone Lock
- SIM PIN
- GPS PIN
- Change Passwords

### Advanced

- Alert Timeout
- Headset/Spkr
- Connectivity
- Reset Defaults
- Return to Home
- Transmitters
- Phone Only

### Connections

- Bluetooth
- USB
  - Memory Card Access
  - Data Modem
  - Application Access
  - GPS NMEA
  - Help

### Check for Update

# use and care

---

To care for your Mike phone, please keep it away from:



## liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



## dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



## extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



## cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



## microwaves

Don't try to dry your phone in a microwave oven.



## the ground

Don't drop your phone.

# essentials

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**Caution:** Before using the phone for the first time, read the Important Safety and Legal information included in the gray-edged pages at the back of this guide.



## about this guide

This guide shows how to locate a menu feature as follows:

**Find it:**  >  > **Phone Calls**

This means that, from the home screen:

- 1 Press the *menu key*  and then press the **Settings** menu option.

- 2 Press the *navigation keys*  to scroll to **Phone Calls**, and press the *center key*  to select it.

### symbols



This means a feature is network or subscription dependent and may not be available in all areas. Contact TELUS for more information.



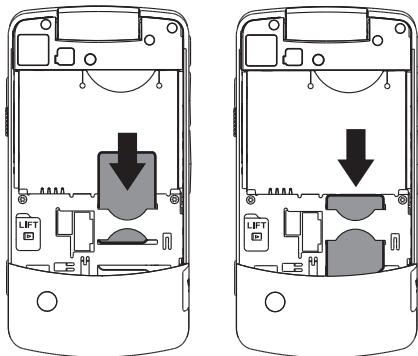
This means a feature requires an optional accessory.

# SIM card

## insert the SIM card

Turn off your phone and remove your battery before you install or remove a SIM card.

Carefully slide the SIM card into your phone, until it lies flat in the SIM card holder.



**Warning:** To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.

## memory card



Your handset comes with a memory card and USB cable<sup>1</sup>.

A memory card is a removable flash memory card that you can use to store pictures, videos, and audio files. The memory card can be inserted in your phone or connected to your computer using a memory card reader.

Many types of pictures, videos, and audio files stored on the memory card can be

- 
1. To order a memory card, memory card adapter, and memory card reader log on to our web site at [www.telusmobility.com](http://www.telusmobility.com) or contact your Mike dealer. Your handset can be used with a Transflash or MicroSD memory card.

viewed or played using your phone's media center. Music files can be played using the music player.

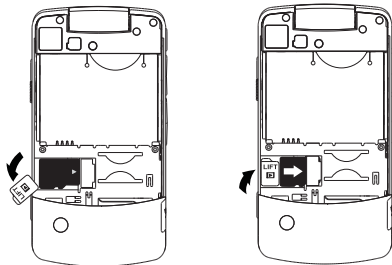
You can connect your phone using a Motorola data cable directly to your computer, access the memory card loaded in the phone to save or delete music, images, videos, or audio files.



**Find it:**  >  > **Connections** > **USB**

## insert the memory card

- 1 Remove the battery door, lift the black plastic indicator and then slide the memory card in place. Return the battery cover when you are done.






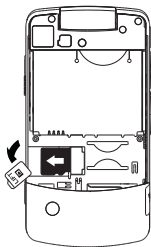
**Note:** The first time you insert a memory card in your phone, you will see the following options: **[Do Nothing]**, **Go To Audio Player**, **Go To Camera**, and **Go To Media Center**. Select the option of your choice and continue.

## remove the memory card

**Warning:** Do not remove the memory card before selecting the **Remove Card** option under **Settings**. Removing the memory card before

selecting the **Remove Card** option could result in loss of data.

- 1 From the home screen press  >  > **Memory Card > Remove Card.**
- 2 Once the handset confirms that it is safe to remove the SD card, press  under **OK.**
- 3 Remove the battery door.
- 4 Lift the black plastic indicator and, with your fingernail, slide the memory card out of the slot.



- 5 Close the memory card slot cover.

## battery



### Battery Use & Battery Safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

**Caution:** Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with

qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it bears a Motorola “Original Equipment” hologram;
  - If there is no hologram, the battery is not a qualified battery;
  - If there is a hologram, replace the battery and retry charging it;
  - If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
  - **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or

above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle.

- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Center before using. **Do not** attempt to dry it with an

appliance or heat source, such as a hair dryer or microwave oven.

- **Use care when handling a charged battery:** Particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (e.g., jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.



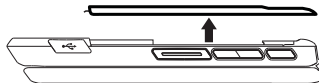
**Warning:** Never dispose of batteries in a fire because they may explode.

## battery installation

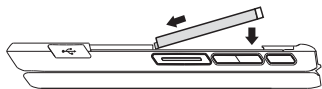
- 1 Slide the battery door upwards until it is released from the phone.



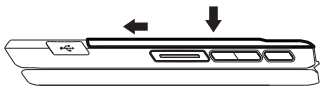
- 2 Remove the battery door.



- 3** Push the battery down until it snaps in place.



- 4** Replace the battery door and slide it down while pressing gently until you hear a click.

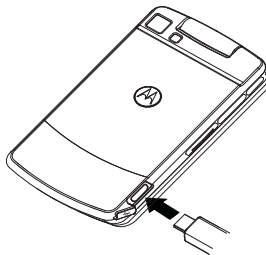


## battery charging

New batteries are not fully charged.

### charge using the charger

- 1** Pull out the connector cover, and insert the charger into micro USB connector on your phone as shown.



- 2** Plug the other end of the charger into the appropriate electrical outlet.

When you charge the battery, the battery level indicator at the upper right of the screen shows charging progress. At least one

segment of the indicator must be visible to ensure full phone functionality while charging.

### charge from your computer



You can partially charge your phone's battery by connecting a Motorola-approved USB cable from your phone's micro-USB port to a high power USB connector on a computer (not a low-power one, such as the USB connector on your keyboard or bus-powered USB hub). Typically, USB high-power connectors are located directly on your computer.

**Note:** The phone will be charged at a slower rate than it is charged with the rapid charger.

Your computer must be turned on, and you must have correct software drivers installed on your computer. If the Phone is off when the USB cable is connected between the computer and the phone, the phone will

power up in charging mode. This mode allows the phone to charge fastest and quickest.


**Note:** If the battery is very low, the phone will not turn On, but will continue to charge at a low rate. The phone will power up in charging mode when the battery has been charged to approximately 5% of its capacity. For faster charging under a very low battery condition, it is recommended to use the rapid charger supplied with the handset.

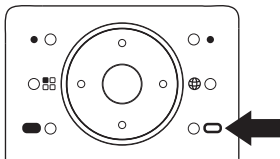
If the phone is turned on while charging from a computer, it will not fully charge the battery. In this case, the battery charge will be maintained approximately between 80% and 95% of the battery's capacity. Cables and software drivers are available in Motorola Original™ data kits, sold separately.


**Tip:** Motorola batteries have circuitry that protects the battery from damage from overcharging. Of course, unplugging the charger from the wall will avoid current drain.


This handset complies with environmental energy consumption requirements by notifying the user to unplug the charger from the power outlet when the charger is disconnected from phone/power outlet. This notice can be dismissed permanently by pressing - under No.

## turn it on & off

To turn on your phone, press and hold  for a few seconds or until the display turns on. If prompted, enter your four-digit unlock code.





To turn off your phone, press and hold  for two seconds.

**Note:** If you press the  for more than four seconds, the handset will power “On” in **Transmitters Off** mode. To avoid turning on the phone with transmitters off, ensure the power key is not held at about 4 seconds after power-up is initiated, either by pressing the power key or plugging a cable into the USB port. To power up the phone normally from charging mode, wait until the **Charger Attached** screen is displayed, and then press the power key. See “transmitters” on page 87.

## enable security


You must enable security the first time you power on your phone or within 10 days of first activation of your phone.

- 1 Press  under **Ok**.
- 2 You are prompted to enable security. Press  under **Yes**. A series of screens

followed by the default home page displays.

- 3 Press  to return to the home screen.



## make a phone call



Enter a phone number and press  to make a call or use a voice command. See “place a call using voice name” on page 95.

To hang up press  or close the flip.

## answer a phone call

When your phone rings and/or vibrates, you have the following options:

- 1 If you want to answer the call on speaker phone, press the speaker key  with the flip closed. To hang up press the smart key .

- 2 If you want to answer the call using the handset, just open the flip and press . To hang up press  or close the flip.
- 3 If you are using a Bluetooth headset, you can press the answer key on your Bluetooth headset. To hang up press the same key on your Bluetooth headset.

## make a private call


With Private calls service, you use your phone as a long-range, digital 2-way radio using one-to-one Private calls or one-to-many group calls.

Your Private ID is the number at which you receive one-to-one Private calls.

Talkgroup numbers are numbers through which you receive one-to-many group calls.

### to make a Private call

- 1 Enter the Private ID you want to call.

- 2 Press and hold the PTT button. Begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.  
To end the call press .

**Note:** A Private call ends automatically if there is no activity on the call for a few seconds.

## send call alerts

Sending a call alert discretely lets the recipient know that you want to talk to him or her on a Private call.


When you send a call alert, the recipient's handset displays your name and emits a series of beeps or vibrations.

The recipient has the following options:

Option
<b>Answer:</b> Begin a Private call with the sender.

Option
<b>Queue:</b> Store the call alert to the call alert queue.
<b>Clear:</b> Dismiss and delete the call alert.


## to send a call alert

- 1 Enter the Private ID you want to call as you would when making a Private call.
- 2 Press  under **Alert**.

When the message **Ready To Alert** appears on the display, press the PTT button until the message **Alert Successful** appears.

## answer a private call


- 1 When your phone emits a chirping sound or vibrates to indicate you are receiving a Private call, wait for the caller to finish speaking.


- 2 Press and hold the PTT button and begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.  
To end the call press .

## answer a call alert

When you receive a call alert, you must answer, queue, or clear it. You cannot receive phone calls or Private calls until you do.

### to answer a call alert


- 1 Press the PTT button to start a Private call with the sender.  
or
- 2 Queue the call alert by pressing  under **Queue**.  
or

- 3 Clear the call alert by pressing  under **Clear**.

## store a phone number or private ID

You can store a phone number or private ID in **Contacts**:


**Find it:**  >  > **[New Contact]**

- 1 Enter a name for the new entry. Each entry's name can contain 20 characters.
- 2 Select a specific **Ring Tone/Picture**.
- 3 Select a type for the entry (**Mobile, Private 1, Private 2, Work1, Work2, Home, Fax, Pager, IP** or **Other**). To store a private ID choose **Private 1** or **Private 2**.
- 4 Enter the number for the entry and press  under **Save** when done.

**Tip:** Before saving the entry, you can save more information. You can store an Email address, IP addresses, and more. You can choose a special ringer, create Contact entries that are groups of Private IDs called Group IDs and/or Group lists.

After you have saved the number, the new Contacts entry is displayed.


## call a stored phone number or private ID

**Shortcut:** From the home screen press  under **Contcs**.


or

**Find it:**  > 

**1** Scroll to the **Contacts** entry.

**Tip:** You can set up your handset for two different search options by pressing  >

**Search Option.** If you select **Full Name Search**, a new window will appear to allow you to type the name of the contact you are looking for. If you select **First Letter Search**, your handset will find the nearest match to the letter you enter.

- 2** If the Contacts entry contains more than one number, scroll left or right until the type of the number you want to call is displayed (**Mobile, Private 1, Private 2, Work1, Work2, Home**, etc.).
- 3** If you chose a phone number, press  to call the entry.



or


If you chose a Private ID, Talkgroup ID, or Group List, press and hold the PTT button to call the number.

**Tip:** If the Contacts entry you scrolled to contains a Private ID, you can make an instant Private call to that Private ID by pressing and

holding the PTT button, even if the Private ID is not the type of number displayed.

## your phone number and private ID

**Find it:**  >  > **My Info**

**Tip:** Want to see your phone number or Private ID while you're on a call? Press  > **My Info**.

## text messages

Text messaging allows you to send and receive MOSMS text messages to and from other Mike handsets. Messages you receive appear on your handset's display and in the text message inbox.

## set it up

Before you begin using text messaging, you may need to set up your signature, service center number, and expiration information.

**Shortcut:** From the home screen press  under **Mesg** >  > **Setup**.

or


**Find it:**  >  >  > **Setup**

The following options become available:

option
<b>Signature:</b> Enter your signature (up to 11 characters long).

## option

**Quick Notes:** Are short, pre-written text messages that you can create, edit, and send in your text messages. You can store up to 20 quick notes. A quick note may be up to 30 characters long.

Select **Quick Notes** to create a **[New Note]** or press  under **Edit** to change the pre-written quick notes.

**Replies:** Choose from a number of quick reply messages to send in text messages. Select **New** to add a new reply.



**Cleanup:** Select how often to clean up messages in your **Inbox** and **Sent Items** folders.

**Download Options:** Choose from **Automatic** to automatically download messages or **Manual** to download a preview only.


**Memory Size:** Displays the current memory usage of your phone.

Press  under **Back** to save the information you entered.


## receive a text message



- 1 To view the message press  under **Read**.
- 2 To dismiss the message notification press  under **Back**.

**Note:** If your phone is powered off when you receive a text message, your phone notifies you the next time you power it on. If you are out of your coverage area, your phone alerts you when you return to your coverage area.


**Tip:** While reading a text and numeric message that contains a phone number, you can press  to call that number.



## read from the Message center




- 1 From the home screen press  under **Mesg > Inbox**.


- 2 Select the message you want to read or press the number of the message you want to read. If the message fills more than one screen, scroll to read it.  
**Tip:** Scrolling through one message lets you view the next message.
- 3 To reply to the message, press  under **Reply** or to see all other choices, including forwarding and deleting the message, calling the sender, or storing the sender's number in **Contacts**, press .

## create and send text messages

- 1 From the home screen press  under **Mesg** > **[Create Message]**.  
or  
You can also create a text message from the **Inbox**, **Outbox**, or **Drafts**.
- 2 To address the message use the keypad to enter the phone number of the person


you want to send the message to and press  or press  under **Browse**. Select **Contacts** or **Recent Calls** to find the number you want.

- 3 Select **Message** and enter the text of the message or to use a quick note press  under **QNotes** and scroll to the quick note you want.
- 4 If you want to send the message, press  under **Send** or to delete the message without sending it, press  under **Cancel**.

**Note:** If you want to request confirmation of delivery press  > **Delivery Report** > **On**.


## use drafts


When you save a message as a draft, it is saved in the drafts folder.

**Shortcut:** From the home screen press  under **Mesg** > **Drafts**.


- 1 Select the draft you want to edit. You also have the choice to create new text messages from this menu.
- 2 To edit the fields you want to change, follow step 2 through step 4 in “create and send text messages” above.

## resend text messages



**Shortcut:** From the home screen press  under **Mesg > Outbox**.

- 1 Scroll to the message you want to resend or press the number of the message you want to resend.
- 2 Press  > **Resend**.


## delete sent text messages


**Shortcut:** From the home screen press  under **Mesg > Outbox**.

- 1 Scroll to the message you want to delete.

- 2 Press  under **Delete**.
- 3 Press  under **Yes** to confirm.

## delete all unlocked sent messages

**Shortcut:** From the home screen press  under **Mesg > Outbox**.

- 1 Press  > **Delete All**.
- 2 Press  under **Yes** to confirm.

## manage memory

Your text inbox, outbox, and drafts folder have a set amount of memory available for storing messages.

The text inbox holds 200 messages. If the text inbox is full, you cannot receive messages until you delete some.

The outbox and drafts folder hold 200 messages each. If the outbox and drafts folder memory is full, you cannot send

messages or save drafts until you delete some.

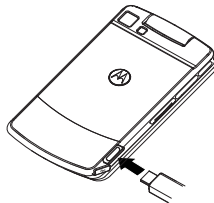
To view the amount of memory available in your text inbox:

**Shortcut:** From the home screen press  under **Mesg** >  > **Setup** > **Memory Size**.

## use your phone as USB mass storage

**Find it:**  >  > **Connections** > **USB** > **Memory Card Access**

- 1 Slide open the connector cover, and insert the USB data cable into micro USB connector on your phone as shown.



- 2 Connect the other end of the USB cable to the USB port of the computer.
- 3 Your memory card can now be accessed by your computer.

**Note:** USB mass storage can only be used with a memory card inserted in your phone.

## using your handset as a modem

You can use your handset as a modem (Packet Data only) with a laptop, handheld device, or desktop computer. Circuit Data is not supported. In order to use your handset as a modem, you must create either a wired or wireless connection between your handset and the other device.

To connect your handset wirelessly, you must have a Bluetooth adapter for the other device. To create a wired connection, use a USB cable.

### connect with a USB cable

Use a USB cable to connect your handset to a laptop, handheld device, or desktop computer.

- 1 Pull out the connector cover, and insert the USB cable into the micro USB

connector on your phone as shown in the previous section.

- 2 Insert the data plug into the data port of the other device.

### connect via Bluetooth

Use your handset as a modem via Bluetooth. The laptop, handheld device, or desktop computer you want to connect to must have a Bluetooth adapter installed and must support the DUN Bluetooth profile.

Check that the adapter is properly installed, and then follow the specific instructions outlined in the device's user guide to connect the device to your handset.

When used as a modem, your handset is enabled for **Data Modem** transfer mode, which is used for small file transfers such as email.

## accessories

Your handset comes with a battery, and a charger.

To order additional accessories, log on to our Web site [www.telusmobility.com](http://www.telusmobility.com) or contact your Mike Dealer.

## for more information

If you have questions about your handset, contact your Mike Dealer or TELUS Client Care.





***MOTOROLA***

## Important Safety and Legal Information

# Safety and General Information

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**This section contains important information on the safe and efficient operation of your phone. Read this information before using your integrated multi-service portable radio.\***

## Exposure to Radio Frequency (RF) Energy

Your phone contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.\*
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radio frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2003.

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\* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006

- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) "Regulation of the limitation of exposure to electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz." "Attachment to Resolution 303 from July 2, 2002."

## Operational Precautions

To assure optimal radio product performance and to be sure that human exposure to RF does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

### Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. **Speak directly into the microphone.**

### Two-way radio operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important

because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.**



If you wear a radio product on your body when transmitting, always place the radio product in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

## Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at [www.motorola.com/iden](http://www.motorola.com/iden).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some

circumstances your handset may cause interference with other devices.

## Follow Instructions to Avoid Interference Problems

Turn OFF your radio product where posted notices instruct you to do so.

In an aircraft, turn off your radio product whenever instructed to do so by airline staff. If your radio product offers an airplane mode or similar feature, consult airline staff about using it in flight.

## Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this radio product.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the phone more than 20 centimeters (8 inches) from the implantable medical device when the phone is turned ON.
- DO NOT carry the phone in a breast pocket;
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that the interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless phone with your implantable medical device, consult your health care provider.

## Hearing Aids

Some phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

## Other Medical Devices and Health Care Facilities

If you use any other personal medical devices, consult your physician or the manufacturer or your device to determine if it is adequately shielded from RF energy. Turn off your radio product when instructed to do so in hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

## Bluetooth

This device supports Bluetooth 2.0 including EDR and A2DP Stereo profiles. In order for Bluetooth devices to communicate with one another, they must utilize the same Bluetooth profile. To determine the profiles supported by other Motorola devices, visit [www.hellomoto.com/bluetooth](http://www.hellomoto.com/bluetooth). For other devices, contact their respective manufacturer.

Certain Bluetooth features including those listed may not be supported by all compatible Bluetooth-enabled devices, and/or the functionality of such features may be limited in certain devices, or

by certain wireless carriers. Contact your wireless carrier about feature availability and functionality.

## Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

## Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)

## Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## Driving Precautions

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using your radio product while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting. Discontinue a call if you can't concentrate on driving.
- Use hands free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- Do not place a handset in the airbag deployment area.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola Web site: [www.motorola.com/callsmart](http://www.motorola.com/callsmart).

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

## Operational Warnings

Obey all posted signs when using phones in public areas.

## Potentially Explosive Atmospheres



Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust or metal powders.






When you are in such area, turn off your handset, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

## Batteries and Chargers

**Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the "Battery Use and Battery Safety" section in this user's guide.**

Your battery, charger, or portable radio may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or phone in a fire.

Symbol	Definition
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or phone in the trash.
	Your phone contains an internal lithium ion battery.
	Do not let your battery, charger, or phone get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Choking Hazards

Your portable radio or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your device and its accessories away from small children.

## Glass Parts

Some parts of your phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your phone until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your phone.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## OPEN SOURCE SOFTWARE INFORMATION

You may choose to obtain a copy of any source code being made publicly available by Motorola directly from the Motorola website [opensource.motorola.com](http://opensource.motorola.com).

Additionally, for instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, please send your request in writing to:

MOTOROLA, INC.  
OSS Management  
600 North US Hwy 45  
Libertyville, IL 60048  
USA.

Motorola has created the [www.opensource.motorola.com](http://www.opensource.motorola.com) to serve as a portal for interaction with the software community-at-large.

To see additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, follow these instructions:

From the phone Main Menu, select **Games and Apps.** > **Open Source Notices.**

# Service & Repairs

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If you have questions or need assistance, we're here to help. Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the

Motorola Customer Support Center at 1 (800) 453-0920 (United States), 1 (877) 483-2840 (TTY, TDD United States for hearing impaired).

## Export Law Assurances

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This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

# Specific Absorption Rate Data

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## **This model wireless phone meets the government's requirements for exposure to radio waves.**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.\* Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate

at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.61 W/kg, and when worn on the body, as described in this user guide, is 1.07 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).

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\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

\*\* The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.ctia.org> or the Canadian Wireless Telecommunications Association (CWTA) Web site: <http://www.cwta.ca>.

# Motorola Limited Warranty for the United States and Canada

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## What Does this Warranty Cover?

**Note: FOR IDEN SUBSCRIBER PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA**

### What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its Motorola iDEN Digital Mobile and Portable Handsets ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-Roms or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. **This limited warranty is a consumer's exclusive remedy, and applies as follows to new Products, Accessories and Software purchased by**

**consumers in the United States or Canada, which are accompanied by this written warranty:**

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Products as defined above.</b>	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product.
<b>Accessories as defined above.</b>	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product.
<b>Products or Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

Products Covered	Length of Coverage
<b>Software</b> as defined above. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days from the date of purchase.</b>

### What is not covered? (Exclusions)

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Ornamental Decorations.** Ornamental decorations such as emblems, graphics, rhinestones, jewels, gemstones and their settings, and other decorative elements, are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for

commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, including without limitation, software changes, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, antennas, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products, Accessories or Software is excluded from coverage.

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be

uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

**Who is covered?** This warranty extends only to the first consumer purchaser, and is not transferable.

**What will Motorola Do?** Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

**How to Obtain Warranty Service or Other Information?** To obtain service or information, please call:

Motorola iDEN Customer Services 1-800-453-0920 or 954-723-4910

TTY-877-483-2840

Or visit us online at <http://www.motorola.com/iden>

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a

copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

**What Other Limitations Are There?** ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or

exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

## Patent and Software Provisions

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- a. That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
- b. That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and

c. Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or used in connection with the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA certain exclusive rights for copyrighted MOTOROLA software, such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA software. MOTOROLA software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA software or exercise or rights in such MOTOROLA software is permitted. No license is

granted by implication, estoppel or otherwise under MOTOROLA  
patent rights or copyrights.

# Hearing Aid Compatibility

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A number of Motorola phones have been tested for hearing aid compatibility. When some wireless phones are used with certain hearing aids, users may detect a noise which can interfere with the effectiveness of the hearing aid.

Some hearing aids are more “immune” than others to this interference noise, and phones can also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both mobile phone and hearing aids to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing aid users find phones that may be compatible with their hearing aid. Not all phones have been rated for compatibility with hearing aids. Phones that have been rated have a label with the rating(s) located on the box, and at [www.motorola.com/accessibility](http://www.motorola.com/accessibility).

These ratings are not guarantees of compatibility. Results will vary depending on the user’s hearing aid and individual type and degree of hearing loss. If a hearing aid is particularly vulnerable to interference, even a phone with a higher rating may still cause unacceptable noise levels in the hearing aid. Trying out the phone with your hearing aid is the best way to evaluate it for your personal needs.

**“M” Rating:** Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing aids than unrated phones. (M4 is the “better” or higher of the two ratings.) On those models with an extendable antenna, this rating is determined only with the antenna extended.

**“T” Rating:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. (T4 is the “better” or higher of the two ratings.) On those models with a telecoil mode setting, this rating is determined only with the phone so set. For setting instructions, see “Features for the Hearing Impaired” in the section entitled “Advanced Calling Features”. Note that not all hearing aids have telecoils in them.

Hearing aids may also be measured for immunity to interference from wireless phones and may have ratings similar to wireless phones. Ask your hearing health care professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine the estimated usability:

- Any combined rating equal to or greater than six offers excellent use.

- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you use an M3 phone with a M3 hearing aid you will have a combined rating of six for “excellent use.” This methodology applies equally for T ratings.

More information about hearing aid compatibility may be found at: [www.motorola.com/accessibility](http://www.motorola.com/accessibility), [www.fcc.gov](http://www.fcc.gov), [www.fda.gov](http://www.fda.gov), and [www.hearingloss.org/learn/cellphonetech.asp](http://www.hearingloss.org/learn/cellphonetech.asp)

# Information From the World Health Organization

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF

exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int./peh-emf>

## Product Registration

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Online Product Registration:

<http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp>

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications

Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

# Wireless: The New Recyclable

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Your wireless phone can be recycled. Recycling your phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a phone user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at:

<http://recycling.motorola.young-america.com/index.html>

# California Perchlorate Label

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Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material - special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)."

There is no special handling required by consumer.

# Patent and Trademark Information

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T9 is a trademark owned by Tegic Communications.

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This product is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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# Privacy and Data Security

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Motorola understands that privacy and data security are important to everyone. Because some features of your phone may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access:** Keep your phone with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date:** If Motorola or a software/application vendor releases a patch or software fix for your phone which updates the device's security, install it as soon as possible.
- **Erase before recycling:** Delete personal information or data from your phone prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, please contact your local service provider.
- **Understanding AGPS:** In order to comply with emergency caller location requirements of the FCC, certain Motorola phones incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your phone may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact TELUS Client Care.

# Smart Practices While Driving

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## Drive Safe, Call Smart <sup>SM</sup>

**Check the laws and regulations on the use of phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) for more information.**

Your phone lets you communicate by voice and data, almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your phone while driving, remember the following tips:

- **Get to know your Motorola phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your phone with one of the many Motorola Original hands-free accessories available today.
- **Position your phone within easy reach.** Be able to access your phone without removing your eyes from the



road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.

- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility, driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.

- **Use your phone to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- **Use your phone to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

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\* Wherever wireless phone service is available.



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