



MOTOROLA

US EN

DECT 6.0 Cordless / Corded Phones with Answering System

L402C/L403C/L404C/
L405C

Quick Start Guide

- 1** Getting started
- 2** Using the phone
- 3** Help
- 4** General Information

This quick start guide provides all the information you need to get you started. If you need more detailed instructions, a full user's guide is available to download in PDF format from www.motorola.com.

Please consider the environment before printing.

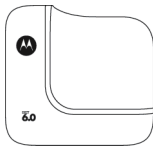
Box Contents



Corded base and handset



Cordless handset



Cordless charger



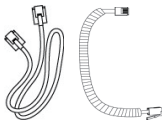
NiMH rechargeable battery pack



Power adapter for the corded base



Power adapter for the cordless charger



Telephone line cords



User's guide



Quick start guide

In multihandset packs, you will find one or more additional cordless handsets, cordless chargers with power adapter units, additional rechargeable battery packs and battery doors.

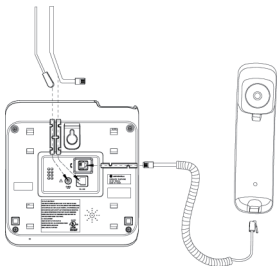
IMPORTANT

Only use the telephone line cord supplied.

Please note that only the Corded phone operates during power outage (with limited functions).

1 Getting started

Step 1. Connect the corded base



- Connect the corded handset to the corded base with the provided coiled cord.
- Plug the power adapter with smaller pin plug & telephone line cord into the corded base.
- Plug the other end of the power adapter & telephone line cord into the wall jack.

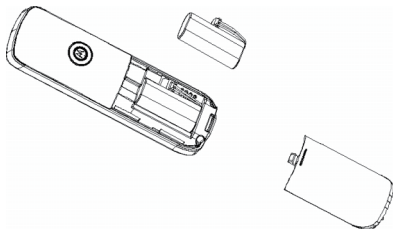
TIPS


Do not place your phone in the bathroom or other humid areas. Please refer to the user's guide for more cautions when you choose the location of your phone.

IMPORTANT

Only use the power adapter and telephone line cord supplied with the product.

Step 2. Install and charge the cordless handset battery pack







- Slide out the battery compartment cover. Place the supplied rechargeable battery pack in the battery compartment, with the battery connector plugged in, as shown.
- Slide the battery compartment cover back.
- Put the cordless handset on the charger to charge for at least 24 hours. When the cordless handset is fully charged the  will indicate that it is fully charged.

IMPORTANT

Use only the rechargeable battery pack provided.

Step 3. Set the display language

For the corded base:

- Press  and  to select **Settings**.
- Press  and  to select **Language**.

- Press and to select the language you want.
- Press to save.

For the cordless handset:

- Press and to select **SETUP HS.**
- Press and to select **LANGUAGE.**
- Press and to select the language you want.
- Press to save.

Step 4. Set date and time

For the corded base:

- Press to select **Date & Time.**
- Press and edit the time in 12 hour format. Press to toggle **AM/PM** settings.
- Press to continue entering the date.
- Press to save the settings.

For the cordless handset:

- Press to select **DATE & TIME.**
- Press and edit the year and date.

TIPS

You can press to move between the input fields **YEAR** and **DATE.**

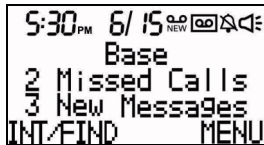
- Press and edit the time in 12hr format. Press to toggle **AM/PM** settings.
- Press to save the settings.

NOTE

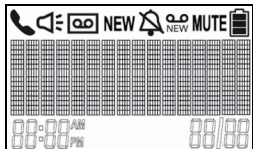
If you have subscribed to your network's Caller ID service, the date and time is set automatically for all the corded base and cordless handsets every time a call is received.

Step 5. Your phone is now ready for use.

Corded Base LCD Display



Cordless Handset LCD Display



Display icons



On when the line is in use.

Flashes when there is an incoming call.*



On when speakerphone is turned on.



On when answering machine is turned on.

Flashes when new answering machine message is received.



Indicates when new call is received. Off when new call has been viewed.*



On when ringer volume is turned off.



On when there is new voice mail not yet listened to.

Off when new voice mail has been listened to.

MUTE On when a call is muted.*



Full battery power level.



2/3 battery power level.



1/3 battery power level.



Flashes when low battery level is detected, needs charging.



Animation in cycle. Battery is charging.*

* For cordless handset only

2 Using the phone

Make a call

For the corded base:

Enter the phone number. Pick up the corded handset or press to dial the number.

For the cordless handset:

Enter the phone number. Press or to dial the phone number.

Answer a call

For the corded base:

When the phone rings, pick up the corded handset or press to answer the call.

For the cordless handset:

When the phone rings and flashes in the display, press or press to answer the call.

End a call

For the corded base:

During a call, put the corded handset on the corded base cradle, or press if you are in speakerphone mode.

For the cordless handset:

During a call, press or put the cordless handset on the charger.

Adjust volume

During a call, press , the same way for corded base and cordless handset.

Dial from the calls list

For the corded base:

- Press and then to the entry you want to dial.
- Pick up the corded handset or press to dial the number.

For the cordless handset:

- Press and then to select the entry you want.
- Press or to dial the number.





Add entry to phonebook

For the corded base:

- Press and press to select **Add**.
- Enter the name.
- Press and enter the number.
- Press and to select a melody.
- Press to save settings.




For the cordless handset:

- Press and then to select **ADD**.
- Press and enter the name.





- Press  and enter the number.
- Press  and  to select a melody.
- Press  to save settings.

Dial from the phonebook







For the corded base:

- Press  then scroll  to select the entry you want to dial.
- Pick up the corded handset or press  to dial the number.

For the cordless handset:


- Press  and then scroll  to select the entry you want to dial.
- Press  or  to dial the number.

Paging/Find cordless handset

- Press  on the corded base.
- Press  to select the destination cordless handset for **Handset 1** to **Handset 5**, and **All Handsets**. Selecting **All Handsets** will page all the registered cordless handsets.
- Destination cordless handset or all cordless handsets ring.
- Press  again, place the cordless handset on the cradle or press   /  on the cordless handset to stop the paging call.

Answering Machine

Switch the answering machine on / off

Press  at the corded base to toggle the answering machine modes. The display shows **Annnc & Record** when in Record Messages mode, **Announcement Only** when in Announcement Only mode, and **Answer Off** when in Answerer Off mode.

Listen to messages

Press the keys below on the base to perform the respective functions:



Press to stop playing messages or resume playback.



Press once to replay current message from the beginning. Press twice to playback the previous message.



Press to play the next message.



Press to delete the current message.





Increase the loudspeaker volume by one level (1 to 5).



Decrease the loudspeaker volume by one level (1 to 5).

Through the cordless handset:

- Press  from idle mode. Voice prompts of the menu list options will play.
- Press  to play the messages.
- During message playback, press the keys below to perform the following functions:



Skip to repeat the current message from the beginning. Press twice to playback the previous message.



Stop the current message playback.



Skip to play the next message.



Increase the volume.



Decrease the volume.



Delete the current message and the next message will be played.



Toggle the message playback via earpiece/speakerphone.



Exit to idle.

3 Help

For more solutions, see the full Help section in the user's guide.

The icon is not scrolling when the cordless handset is placed on the charger

- Bad battery contact – move the cordless handset slightly
- Dirty contact – clean the battery contact with a cloth moistened with alcohol
- Battery is full – no need to charge

No dial tone

- No corded base power - check the connections. Reset the phone: unplug and plug back in the electrical outlet.
- Cordless handset batteries are empty - charge the battery pack for at least 24 hours.
- Cordless handset may be too far from the corded base - move closer to the corded base.
- Wrong telephone line cord - use the telephone line cord provided.

Poor audio quality

- The corded base is too close to electrical appliances, reinforced concrete walls or metal doorframes - move the corded base away from any electrical appliances.

No ring tone

- The ring tone is deactivated.
- Increase the volume.

Caller ID does not work

- Check your subscription with your network operator.

A phonebook entry cannot be stored

- The phonebook is full. Delete an entry to free memory.

No display

- Try recharging or replacing the battery pack.
- Reset the corded base. Unplug the unit's electrical power, then plug it back in.
- If LED is not lit up, then try to unplug the unit's electrical power, then plug it back in.

When the cordless handset lost its link with the corded base during a call

- Check the power cord is connected properly into the corded base.
- Check the power adapter is connected properly into an electrical outlet.
- Move the cordless handset closer to the corded base. It may be out of range.
- Reset the corded base by unplugging the unit's electrical power. Wait for around 15 seconds and plug it back in again. Allow up to one minute for the cordless handset and the corded base to synchronize.

Noise interference on your radio or television

- Your corded base or cordless charger may be too close. Move it as far away as possible.

Need more help?

For a full explanation of all features and instructions, please refer to the user's guide.

4 General information

If your product is not working properly...

1. Read this Quick Start Guide or the User's Guide.
2. Visit our website: www.motorola.com
3. Contact Customer Service in the US and Canada at 1-888-331-3383.

To order a replacement battery contact customer service or visit our website.



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