

# Asset Management Service

## Executive Summary

### Public Sector, radio communications-focused asset management

Motorola provides a user-friendly asset management tool that easily captures, tracks, and manages the entire complement of a communications system from fixed and subscriber equipment, with the ability to expand and address batteries, accessories, laptops and light bars. The software enables seamless integration between applications and provides an automatic audit trail for movement of assets between agencies, personnel, vehicles, parent assets, etc. The Solution enables a highly efficient work flow to optimize your operations. Beyond asset tracking, with some of the advanced Solutions, the applications also provide Work Order management to accurately track assets as they come into the shop for repair. The Work Order application will handle tracking such as, how long the repair took, inventoried replacement parts used, in addition to providing, billing and accounting capabilities, and other relevant information.

### Smoother work flow and data at the click of a button:

- User friendly, centralized, easily accessible Asset and Work Order management tool
- Real-time asset and resource data available at the click of a button
- Complete repair and work order history for better decision making
- Tracking of warranty/maintenance agreement status; preventive maintenance schedules
- Tracking of inter-agency assets and peripherals as they move between agencies
- Identification and reduction of under-utilized assets to enhance investment protection
- Increased accountability by identifying assets and repairs by department or individual
- Increased cost efficiency with the ability to provide inter-agency billing
- Business continuity by protecting critical Institutional knowledge when experienced employees change jobs or retire

### The Solutions: modular and scalable

The modular approach of each solution enables you to cost effectively meet near-term operations needs and scale as the requirements, business changes and budget allows.

- AssetXPRESS 360<sup>o</sup>TM\*: Small, one to two-user subscription solution to identify and manage critical assets
- CommASSET 360<sup>o</sup>TM\*: Identify and manage critical assets at the touch of a button
- CommSHOP 360<sup>o</sup>TM\*: Asset Management plus Work Order Management
- Optional add-on Applications:
  - Mobile Asset Assistant – a portfolio of applications to capture, track, and manage assets using a Motorola mobile computing handheld device
  - Radio ID Management – an application to effectively manage and assign Radio IDs
  - Web Enterprise Suite – allows for remote database access for unlimited number of users

### Quick, easy implementation and choice of implementation options

Motorola experts help guide the set-up and creation of the centralized database, and can put together a tailored set of implementation services to address your organization's needs. A revised workflow process can also be put together to take advantage of the solutions capabilities, creating a very efficient operation. You can install the solution on your own server or Motorola can provide remote hosting at our state-of-the-art, secure Data Center. To aid in the solutions acquisition, Motorola offers the solution on a traditional one-time charge basis for Software and Professional Services, or it can be provided as a Subscription Service version, for lower upfront costs.

### The Motorola difference

Motorola Asset Management is the only solution designed specifically for mission critical RF communications systems. Motorola is committed to helping organizations operationalize mobility and achieve critical business imperatives through a portfolio of innovative, comprehensive services delivered by more than 6,500 highly qualified service professionals worldwide and more than 900 local service points of presence.

\* AssetXPRESS 360<sup>o</sup>TM, CommASSET 360<sup>o</sup>TM and CommSHOP 360<sup>o</sup>TM are registered trademarks of MCM Technology, LLC.



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