

Asset Management Services

Executive Summary

Public Sector, radio communications-focused asset management

Motorola provides a user-friendly asset management tool that easily captures, tracks, and manages the entire complement of a communications system from fixed and subscriber equipment, to batteries and accessories, to laptops and light bars. The software enables seamless integration between applications and provides an automatic audit trail for movement of assets between agencies, personnel, vehicles, parent assets, etc., to enable a highly efficient work flow. Beyond asset tracking, with some of the advanced Solutions, the applications also provide work order management, accurate tracking when an asset comes into the shop for repair, how long the repair took, inventoried replacement parts used, billing and accounting requirements, and other relevant information.

Smoother work flow and data at the click of a button:

- User friendly, centralized, easily accessible asset and work order management tool
- Real-time asset and resource data available at the click of a button
- Complete repair and work order history for better decision making
- Tracking of warranty/maintenance agreement status; preventive maintenance schedules
- Tracking of inter-agency assets and peripherals as they move between agencies
- Identification and reduction of underutilized assets to enhance investment protection
- Increased accountability by identifying assets and repairs by department or individual
- Increased cost efficiency with the ability to provide inter-agency billing
- Business continuity by protecting “brain trust” when employees change jobs or retire

Modular and scalable

The modular approach of the solution enables you to cost effectively meet near-term operations needs and scale as the need determines and budget allows.

- AssetXPRESS 360™*: Small, one to two-user subscription solution to identify and manage critical assets
- CommASSET 360™*: Identify and manage critical assets at the touch of a button
- CommSHOP 360™*: Asset management plus work order process management
- Optional add-ons: Radio ID Management; Web Enterprise Suite; Asset Audit Application; and more

Quick, easy implementation and choice of implementation options

Motorola experts help guide the set-up and creation of the centralized database, whether you have the resources to manage the implementation yourself or require custom development and configuration and process re-engineering. You can install the solution on your own server or Motorola can provide remote hosting at our state of the art, secure data center.

The Motorola difference

Motorola Asset Management is the only solution designed specifically for mission –critical RF communications systems. Motorola is committed to helping organizations operationalize mobility and achieve critical business imperatives through a portfolio of innovative, comprehensive services delivered by more than 6,500 highly qualified service professionals worldwide and more than 900 local service points of presence.

* AssetXPRESS 360™, CommASSET 360™ and CommSHOP 360™ are registered trademarks of MCM Technology, LLC.



Motorola, Inc. www.motorola.com

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