



Announcing RSA Comprehensive

Your Radio is Covered, No Matter How Extensive the Damage

RSA Comprehensive is a program for XTS and XTL radios that includes repair coverage that would normally be considered an "above contract" repair.

Let Motorola Take on the Repair Risk

Motorola recognizes the investment you create when you purchase our high-tier radios, and we invite you to protect your investment with RSA Comprehensive.

With RSA Comprehensive, your radio is covered, no matter how much damage it has sustained. All repairs are performed by factory-trained technicians who complete each repair with the same high-quality service Motorola has always provided. Enjoy these benefits when you sign up for RSA Comprehensive:

- No PO needed for "above contract charges"
- No questions asked regarding your repair
- Eliminates budgeting for unexpected repair charges or having to scramble to obtain funding

For More Information and Pricing

Please call 1-800-227-6772 or contact your Customer Support Manager to find out how you can obtain an RSA service agreement for RSA Comprehensive.

Pricing tiers and additional information can be found in the Resource Center at Motorola Online:

<http://businessonline.motorola.com>

Here's What's Covered

RSA Comprehensive is available as an RSA service agreement for XTS and XTL radios only. RSA Comprehensive includes:

- Repair and/or replacement of cracked housings, frames, covers, crushed components, shields, missing components, circuit boards, warped circuit boards
- Damage to LCD screens (cracks, or any damage that does not pass Motorola test parameters)
- Damaged foils, traces, and lands
- Electrical damage
- Water and/or chemical corrosion
- Visible contaminants that resist reliable clean up

RSA Comprehensive

Frequently Asked Questions

What is RSA Comprehensive?

RSA Comprehensive is a program for XTS and XTL radios that includes repair coverage that would normally be considered an “above contract” repair. Motorola recognizes the investment you create when you purchase our high-tier radios, and we invite you to protect your investment with RSA Comprehensive. RSA Comprehensive is piece of mind that your radio is covered, no matter how extensive the damage!

What are the benefits of RSA Comprehensive?

Benefits include:

- No worries about creating a new PO for “above contract charges”
- No questions asked regarding your repair
- Eliminates budgeting for unexpected repair charges or having to scramble to obtain funding
- Let Motorola take on the repair risk or worries for you!

What is included with RSA Comprehensive?

RSA Comprehensive includes:

- Repair and or replacement of cracked housings, frames, covers, crushed components, shields, missing components, circuit boards, warped circuit boards
- Damage to LCD screens (cracks to screen, or any damage that does not pass Motorola test parameters)
- Damaged foils/traces/lands
- Electrical damage
- Water/chemical corrosion
- Contaminants visible which cannot be cleaned up reliably
- All repairs performed by Motorola factory-trained technicians, in accordance with Motorola specifications

Can I purchase RSA Comprehensive for any of my radios?

RSA Comprehensive is only available for currently supported XTS and XTL model radios.

How can someone order RSA Comprehensive?

RSA Comprehensive is only available as an RSA service agreement. To obtain a service agreement for RSA Comprehensive, please contact your local Customer Support Manager.

Where can I learn more about RSA Comprehensive?

You may contact your Customer Support Manager, or call 1-800-227-6772. Pricing tiers and all additional information about RSA Comprehensive can be found on Motorola Online (<http://businessonline.motorola.com>) in the Resource Center.



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