

## PRODUCT SPEC SHEET

TOTAL ENTERPRISE ACCESS MOBILITY (TEAM) FMC



With TEAM FMC, workers with smartphones who travel outside the four walls can reach anyone back in the enterprise carrying practically any Motorola mobile device — from two-way radios to mobile computers and TEAM VoWLAN smartphones. With TEAM FMC, you can extend all the features of your wired deskphones as well as instant push-to-talk to many of today's most popular smartphones over both Wi-Fi and cellular networks. So managers in retail, hospitality, government agencies, warehouse, manufacturing and other environments are always connected to their teams, doctors are instantly available to nurses —and more.

### EASILY EXTEND TEAM SERVICES TO NEW DEVICES AND NEW NETWORKS

# TEAM FMC

## CONNECT YOUR TEAM WITH BORDERLESS VOICE SERVICES ON POPULAR SMARTPHONES

Motorola's Total Enterprise Access Mobility (TEAM) solution provides toll-quality PBX telephony, enterprise-grade push-to-talk (PTT) and text messaging over the WLAN, keeping workers inside your facility connected to the people and information they need to be their best in the moments that matter. Now, with TEAM FMC, you can extend services to select third party smartphones on both the wireless LAN (WLAN) and cellular networks. The result? Workers outside the four walls remain connected to customers, co-workers and supervisors, able to remain just as productive and responsive as if they were inside your facility. And you get more value out of your TEAM solution — plus the freedom to choose the right device for all your different work groups.

## SUPPORT NEW DEVICES INSIDE YOUR FACILITY

Just download the TEAM Phone Client to enable select Wi-Fi enabled third party smartphones — such as the Apple® iPhone® and Motorola Droid — to support TEAM

solution services. Once the TEAM Phone Client is on board, enabled devices support PBX telephony, PTT and text messaging inside your facility over the WLAN.

## SEAMLESSLY SWITCH BETWEEN WI-FI AND CELLULAR NETWORKS

If you need to deliver TEAM services to workers who travel beyond the reaches of your WLAN, simply enable certified dual mode devices with the TEAM Phone Client to deliver PTT and PBX telephony over the cellular network. With PTT, even if the workday takes mobile workers outside the four walls, they can maintain a seamless connection to their co-workers, even if those co-workers carry different types of devices that are operating on completely different networks. For example, at the press of a button, a supervisor with a Motorola Droid smartphone out in the field can reach workers inside the four walls on Motorola TEAM VoWLAN smartphones, mobile computers and two-way radios\*. And with PBX Telephony, customers get the simplicity of one number reach — calls to the enterprise number reach your mobile workers, no matter where they are.

## FEATURES

### TEAM VoWLAN Services

Allows certified devices with the TEAM Phone Client to function just like a TEAM VoWLAN smartphone inside the enterprise

### Policy Management

Configurable call routing profiles, including work and personal modes

### Services Mobility

Enables the extension of enterprise PBX features to over the cellular network to TEAM-enabled devices in Work Mode

### Push-to-Talk (PTT) over Cellular Networks

Extends enterprise-class PTT over the cellular network to certified dual mode devices, allowing users to place or receive private or group calls to other TEAM-enabled devices — regardless of whether they are inside or outside the enterprise\*\*

## SPECIFICATIONS

### Terminal Mobility

Enables TEAM services to switch seamlessly between the WLAN and the cellular network as users move inside and outside the enterprise — even during a call\*

### User Mobility

Provides a single enterprise phone number to reach users inside and outside the facility (when device is in Work Mode) Calls originated on the TEAM-enabled device in Work Mode utilize the enterprise number for Caller ID. And if the user does not answer, the call will be forwarded to the user's enterprise voicemail — users never need to check desk and cell phone voicemail systems.

### TEAM Express

Provides basic PTT (group call with private response) between any device with TEAM Phone Client and any TEAM Express-enabled device over a single WLAN subnet (NOTE: To support PTT, Windows Mobile devices require both the TEAM Phone Client and TEAM Express Client. Devices running other operating systems require only the TEAM Phone Client.)

### FEATURES

WLAN Services	TEAM VoWLAN (PBX Telephony, Enterprise-grade PTT and Text Messaging)
WWAN Services	PBX Telephony and PTT
Policy Management	Defines work and personal modes of operation
Terminal Mobility	WLAN/WWAN location registration and session handover
User Mobility	Single enterprise phone number
Services Mobility	Delivers enterprise voicemail Message Waiting Indicator (MWI)
PTT over WWAN	Extends enterprise-grade PTT over the cellular network

### DEVICES AND NETWORK INFRASTRUCTURE SUPPORT

Device Support	iPhone4 (iOS 4.2 or above) Motorola Droid (Android 2.2 or above) Motorola Milestone (Android 2.2 or above) HTC Aria (Android 2.2 or above) Additional models to follow
VPN Settings	<i>Droid</i> <ul style="list-style-type: none"> <li>Juniper SSG 5 with Native client in L2TP configuration</li> <li>Windows VPN Server with Native client in PPTP configuration</li> <li>Certification with other VPN clients to follow</li> </ul> <i>iPhone</i> <ul style="list-style-type: none"> <li>Juniper SSL VPN with 3rd Party VPN Clients</li> <li>Windows VPN Server</li> <li>Certification with other VPN clients to follow</li> </ul>

PBX Support	<i>IP PBX:</i> Cisco, Avaya <i>TDM PBX support:</i> via Dialogic <i>Other TEAM solution PBXs:</i> Certification to follow
PBX PSTN Trunk Capacity	Based on Enterprise FMC call model
AP Compliance	Motorola and Cisco
WLAN Networks	802.11 a/b/g (dependent on capabilities of device running TEAM Phone client); settings as specified for TEAM VoWLAN
WAN Carrier Networks	TEAM FMC is carrier agnostic. The following carriers have been tested for compatibility: AT&T, Verizon and Sprint. (Note that WWAN services require a cellular device with a voice and data plan.)
Purchase method	<i>iPhone Client:</i> available through iTunes App Store or Apple Enterprise License (requires Motorola Enterprise Signing Solution) <i>Android:</i> Available through Android Market for AT&T, <a href="http://software.symbol.com">http://software.symbol.com</a> or Android Market for all other carriers
Deployment	Requires a Client Access License (CAL) on the TEAM Base System <i>iPhone:</i> through iTunes <i>Android:</i> through Android Market for AT&T and MSP or Android Market for all other carriers
Client signing	<i>iPhone:</i> required if using Apple Enterprise License <i>Android:</i> none required

### WARRANTY

The TEAM Phone Client is warranted against defects for a period of 90 days from the date of shipment. For details, visit [www.motorola.com/enterprisemobility/warranty](http://www.motorola.com/enterprisemobility/warranty)

\* Requires TEAM Radio Link Solution (RLS)    \*\*Requires a TEAM compliant mobile device with the TEAM Phone Client installed

To find out how you can improve the efficiency and responsiveness of your workforce with TEAM FMC, visit [motorolasolutions.com/team](http://motorolasolutions.com/team)

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