



MOTOROLA
intelligence everywhere™



Imagine an easy-to-use software program that simplifies the entry, scheduling, updating and reporting on administrative hearings – an application that records all case notifications and paperwork and ties in to the court's cashiering system.

You don't need to imagine it. It's here...

ADMINISTRATIVE HEARINGS MANAGEMENT SYSTEM
AHMS MAKES THE PRACTICE OF ADMINISTRATIVE HEARINGS
AS SIMPLE AS THE THEORY.
FROM MOTOROLA. OF COURSE.

AHMS

Software

"Justice delayed is justice denied."

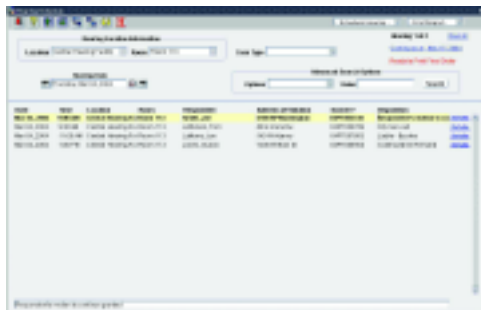
William Gladstone

THE ECONOMIC REALITY:

State and local governments are being forced to do more with less. Court systems at every level face increased caseloads that grow faster than available resources of time, funding and staff support. Prosecutors have to restrict the number and types of code enforcement cases they can accept. The growing backlog of unprosecuted, low priority cases frustrates complainants and elected officials alike.

One solution has been to remove many non-criminal offenses from more expensive and time-consuming juried trials. Administrative hearings have proven a cost-effective civil adjudicative alternative that can mean faster, more efficient verdicts that serve everyone's best interest. However, this success has created another problem: The explosive growth in the volume of administrative hearings leaves court systems grasping for an efficient method of handling the mechanics of scheduling, recording and integrating with other court systems.

Now Motorola has made that method a reality. It's called the Administrative Hearings Management System (AHMS) – a proven tool to make administrative hearings the efficient judicial alternative they were meant to be.



Hearing Schedule Form

EFFICIENT SCHEDULING

The Administrative Hearings Management System automatically generates a docket number based on the type of case. You can enter the hearing time and location printed on the notice of violation. You can also schedule hearings based upon established templates for specific case types or upon the respondent's availability. And it gives administrative hearings administrators the flexibility to reschedule hearings to meet changing needs.

THE MOTOROLA SOLUTION:

The sheer growth in the number of administrative hearings can make their scheduling and administration a frantic juggling act for state agencies, cities, counties, towns, school districts and other public entities. Not any more. Now you can streamline the entire process with Motorola Administrative Hearings Management System, an easy-to-use application that delivers the concrete benefits you need to make your administrative hearings work the way they were intended to. Benefits that include:

Better record keeping

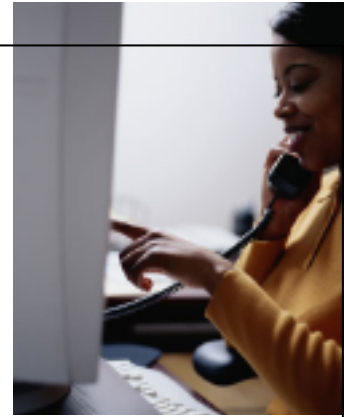
The Administrative Hearings Management System collects all the relevant data on each hearing: This one system encompasses comprehensive information on locations, respondents, violations and outcomes. AHMS can eliminate problems with misplaced documents. Our professional services team can integrate electronic document management systems with AHMS to provide comprehensive electronic access to complete case information. Best of all, AHMS tracks the history of changes made on each case record, providing a comprehensive audit trail

Reduced paperwork

This union of electronic document management and case management reduces the physical volume of paperwork that must be retained for long periods of time. This translates into reduced spending for secure storerooms and the personnel to run those storerooms for document management and control.

Cost control

The Administrative Hearings Management System can stabilize staffing, thus helping you hold down the administrative costs of a dynamic administrative hearing program. The ease of use and efficient processing flow enable staff to accomplish more tasks with fewer steps, saving valuable time and resources.



Motorola's Administrative Hearings Management System is a proven technological solution that does more than automate the mechanics and paperwork of administrative hearings. It also features branched extensions that facilitate simple interfaces with every critical phase of the administrative hearing process.

Faster fine collections

Motorola's Administrative Hearings Management System can send assessments for penalties and administrative fees directly to an independent cashing system. It can process pre-payments and regular payments automatically based on incoming cashing information, while maintaining a secure transaction audit trail.

Reduced backlog

Best of all, you now have the technological efficiency to help you close out hundreds of old backlogged cases that would otherwise still be there, draining energy and resources.

HOW CAN ADMINISTRATIVE HEARINGS MANAGEMENT SYSTEM DO ALL THIS?

With a comprehensive array of features that streamline the administrative hearing process:

- Logical data entry screens simplify the process of entering and updating all case data
- Simplified scheduling accelerates resolution
- Optional integration with an electronic documentation management system (EDMS)
- Optional integration with a geographical information system (GIS) for validating and geocoding the address of a violation
- Integration with Motorola's Customer Service Request (CSR) application
- Optional integration with licensing, permitting and land use applications, and other relevant legacy applications to facilitate the adjudication process

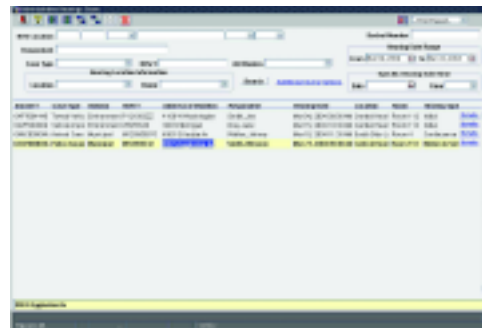
In short, Motorola's Administrative Hearings Management System can help you turn your administrative hearing process into an even more efficient instrument of justice.

Built-in flexibility makes this Administrative Hearings application a natural fit with Motorola's Customer Service Request (CSR) application. It's a snap to create additional reports, interfaces or data entry screens to meet your specific needs – and it's all maintained through our professional services group.

COMPREHENSIVE REPORTING

Effective access to timely and accurate data is critical to an efficient organization. The Administrative Hearings Management System provides comprehensive reports detailing critical case information and hearings statistics. Alternatively, AHMS can be integrated with existing or planned enterprise reporting applications.

Hearing Query Form



Hearing Detail Form

FASTER CASE HANDLING

When scheduling, data and people all come together efficiently; there is nothing to slow down case disposition. The Administrative Hearings Management System tracks each interaction at every step of the adjudication process.



Motorola's Administrative Hearings Management System means that for every hearing, you are assured that the case has been entered into the docket, assigned a hearing date and location, all relevant parties have been notified, all the documentation will be at the hearing officer's fingertips and, when a disposition is entered, any assessments are fed directly into your cashiering system. What could be easier?

888-567-7347

www.motorola.com/csr



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