

Policies

Cancellation and Rescheduling by the Student:

Customer cancellation or rescheduling made less than 30 days prior to the class start date will be subject to the full course tuition.

Lodging and Meals:

Students are responsible for their own hotel arrangements, transportation and all meals, with the exception of lunch, which is provided at the training centre. For a list of area hotels, please visit our [website](#). There is a full service cafeteria offering an assortment of selections for breakfast, lunch and snacks at the Training Centre. Please see our [website](#) for maps of our Training Centre locations.

Professionalism:

Students are requested to wear smart-casual clothing to class.

Laptop Requirements:

Many of our classes now require students to bring their laptops to the classroom so that they may utilize an electronic copy of the class material.

Please review your enrollment confirmation email for specific requirements for your class.

Training Content and Strategy Disclaimer:

All of Motorola Solutions training classes are designed to support and align with the Motorola Solutions Service strategy for each product. This strategy may include a combination of (but not limited to) processes, procedures, recommendations, and instructor experiential advice which may involve repair, replacement, and or recovery of hardware, software, or firmware of Motorola Solutions products. The repair, replacement, or recovery of these products may vary from product to product. Motorola Solutions reserves the right to change the structure and content of all courses at any time.