



Symbol and RangeGate Keep Deliveries on Track for Sun Couriers

To improve service to customers through up-to-date information on parcel movements, Sun Couriers have invested in Symbol's Portable Data Terminals to accurately track and trace parcels across its distribution network.



Sun Couriers staff scanning a bar coded parcel with Symbol's

Sun Couriers, one of Southern Africa's largest and most respected courier companies, deliver in excess of 19 million items per annum. The Symbol will be used for the real-time tracking of all parcels at the Cape Town, Durban and Centurion sites.

RangeGate delivered the system in partnership with Symbol Technologies.

"We're investing in Symbol's cutting-edge technology to maximise efficiency and accuracy, which will lead to lower costs and improved customer service," said Malcolm Sainsbury, IT director for SunCouriers.

"We will be standardising on the Symbol products by utilising both the RF and Palm OS © Symbol products," he added.

Max Stone, National Sales Manager at Symbol Technologies Africa, said: "The transportation and logistics market is a major component of Symbol's mobile business. Sun Couriers' selection of Symbol confirms our market leadership in this area."

"Symbol provides logistics solutions which increase accuracy and efficiency to more than 50 national and private postal services in six continents," he concluded.