MOTOROLA MotoCast™

Tip: Select a link above or use Bookmarks in your Acrobat® Reader® to jump to a topic.
MOTOROLA MotoCast™

AT A GLANCE
here's what you can do

MOTOROLA MOTOCAST
Take your music, photos, videos, and documents with you wherever you go. MotoCast provides two easy solutions to access your media and files on your device. Choose one or both of the solutions that’s right for you.

• MotoCast Wireless: Stream your entire collection of music, photos, videos, and documents straight from your computer. No uploading to a public server, no worrying about your device running out of space. With MotoCast wireless, as long as you keep your computer powered on and online, you can quickly and securely get access to its files from your device.

• MotoCast USB: Sync music, photos, videos, podcasts, or contacts between your computer and your device using a USB cable. Any media you choose to move to your device can be easily transferred back to your computer. With MotoCast USB, you can even keep your device’s software up to date.

LET'S GO
let’s get you up and running

WHAT YOU NEED
To use MotoCast you’ll need to have:

• A Motorola device that supports MotoCast
  Note: Go to www.mymocast.com/supporteddevices for a list of supported devices.

• A Motorola-approved USB cable for media and contact sync. If your device didn’t come with a USB cable, you can buy one from www.store.motorola.com.

• A Windows® or Mac computer.

The minimum system requirements to install MotoCast are:

• Operating System: Windows XP Service Pack 3 or higher, Windows Vista, Windows 7, or Mac OS X 10.5.8 or higher.

• Hard Disk Space: 150 MB of available hard drive space

• Memory: A minimum of 1 GB RAM

• Processor Speed:
  • Single Core: 3.0 GHz Intel Pentium IV, AMD Athlon XP 2600+, or faster single core processor configurations.
  • Dual-Core: 1.8 GHz Core Duo, Pentium dual-core, multi-core Athlon/Phenom, or faster dual-core processor configurations.

• Java® Runtime Environment: Version 1.5 or higher. To download, go to www.java.com/getjava.
**A broadband Internet connection on your computer to use MotoCast Wireless, and to receive MotoCast and device software updates.**

### INSTALL MOTOCAST ON YOUR COMPUTER

First thing’s first, install MotoCast on your computer. You can do this by downloading the software from the Internet, or by simply connecting your device to your computer using a USB cable.

**Note:** MotoCast requires access to the Internet in order to stream media and files to your device, update itself, and keep your device’s software up-to-date. You may have to provide your consent to allow MotoCast to access the Internet during or immediately after installation.

#### INSTALL FROM DOWNLOAD

1. On your computer download the MotoCast software from [www.mymotocast.com](http://www.mymotocast.com).
2. Launch the installer.
3. Follow the prompts to install MotoCast and then proceed with set up of MotoCast Wireless.

#### INSTALL FROM DEVICE

1. Using a Motorola-approved USB cable, connect your device to your computer.
2. For PCs, the installer should launch automatically. If it doesn’t, look for the Motorola icon within **My Computer** and double-click it to launch the installer.
   
   On Macs, your device will connect as a USB drive and present you with an installer. Double-click the installer to launch it.
3. Follow the prompts to install MotoCast and then proceed with set up of MotoCast Wireless. It’s recommended that you wait to disconnect your device from your computer until installation and set up is complete.

### SET UP MOTOCAST WIRELESS

After installing MotoCast, you’ll be prompted to set up MotoCast Wireless. Click **Next** to continue or **Set Up Later** to complete it some other time.

**Note:** To return to MotoCast setup, right-click **MotoCast** in the Windows system tray, or click it in the Mac Menu bar, and select **Set up MotoCast**.

1. Create a MotoCast ID if you don’t have one, and then sign in. If you already have an ID, use it to sign in.
   
   **Tip:** You can also create a MotoCast ID from your device. The first time you use MotoCast, you’ll see a Sign In page. If you have a MotoCast ID, touch **Sign in** to enter your login information. If you don’t have a MotoCast ID, touch **Create ID**.

   **Note:** If you have a MOTOBLUR ID, you can use it as your MotoCast ID. If you have a Zumocast ID, you can’t use it as your MotoCast ID

2. Shortly after creating your MotoCast ID, you’ll receive an email asking you to verify your email address. Click **Verify** to activate your account.
3. Create a profile name for your computer. Use a unique name to identify it. The computer profile name will be used to identify your computer when viewing files on a remote device, such as your phone, tablet, or another computer.

   **Tip:** You can link multiple computers to your MotoCast account. Simply install MotoCast on each computer you want to access, and give each computer a different, unique profile name.
4. Select the folders you want to access from your device. By default, MotoCast is set to share content in folders such as Pictures, Documents, Videos, and Music. Click Add Folder to choose folders to access from your device or another computer. Click Remove Folder to take a folder out of the list.

**USE MOTOCAST WITH MULTIPLE COMPUTERS**
You can link multiple computers to your MotoCast account. Simply install MotoCast on each computer you want to access, and give each computer a different, unique profile name.

On your phone, touch  to see the computers it can access.

On tablets, the computers it can access are located at the bottom of the MotoCast dashboard.

When using MotoCast Web Access, the computers linked to your account are listed on the left-hand side of the Videos and Files pages.

**MOTOCAST WIRELESS**
**take it all with you**

**ACCESS FROM YOUR DEVICE**
The first time you use MotoCast Wireless from your device, you’ll need to log in with your MotoCast ID.

With MotoCast Wireless, you can access media and data files stored on your computer without having to transfer them to your device or upload them to the cloud.

In order to use MotoCast Wireless, the computer being accessed must be turned on and connected to the Internet.

**ON YOUR PHONE**

**MUSIC**
Music files stored in your MotoCast Wireless folders will show up in your music player’s library, and will have the MotoCast symbol  to their right.

To view and play the music files from your device, touch > Music > My library.

See your device’s user guide for more information on using the music player.

**Note:** Your Tablet can’t stream music files that are protected by Digital Rights Management (DRM)

**PHOTOS AND VIDEOS**
You can use Gallery to access photos and videos stored in your MotoCast Wireless folders.

To view and play media on your device, touch > Gallery > MotoCast.

For more information on Gallery, see your device’s user guide.
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**AT A GLANCE**

**LET’S GO**

MOTOROLA WIRELESS
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WANT MORE?
SAFETY, REGULATORY & LEGAL

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**Note:** Your Tablet can’t stream video files that are protected by Digital Rights Management (DRM)

**FILES**

All of your MotoCast Wireless folders can be accessed through the file manager.

To access files, touch 📡 > 📁 Files > MotoCast Computers. Select your computer’s name, and the folder you want to access.

**ON YOUR TABLET**

On tablets, files are accessed with the MotoCast app.

Touch 📡 Apps > 📁 MotoCast.

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The dashboard screen shows the different types of media stored on your computer, along with the recently accessed files in each category.

Computers linked to your MotoCast account are shown at the bottom of the screen. If the computer is grayed-out, then it’s offline.

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**ACCESS FROM THE WEB**

You can also access your computer remotely using MotoCast Web Access.

Go to www.mymotocast.com and sign in with your MotoCast ID.

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To access media on your computer:

- **Music:** Touch Music, and touch the song you want to hear.
- **Photos:** Touch Albums, and touch the photo you want to view.
- **Videos:** Touch Videos, and touch the video you want to watch.
- **Files:** Touch a computer’s icon to open the file manager.

**Note:** Your Tablet can’t stream music or video files that are protected by Digital Rights Management (DRM)
**Note:** MotoCast Web Access is compatible with Internet Explorer® 7 or above, Firefox® 2 or above, Google Chrome™, and Safari®. You must also have Adobe Flash installed on your computer to use Web Access.

**MUSIC**
Click the Music tab to see all of your music files.
To play a song, click it.

<table>
<thead>
<tr>
<th>Music player controls</th>
</tr>
</thead>
<tbody>
<tr>
<td>play/pause</td>
</tr>
<tr>
<td>previous/next</td>
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<tr>
<td>shuffle</td>
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<tr>
<td>repeat</td>
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<tr>
<td>volume</td>
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</tbody>
</table>

**VIDEOS**
To see all of your videos, click the Video tab.
Click a video to play it.

**FILES**
The Files tab shows you all of your remote folders and files.

**DOWNLOAD FILES**
**DOWNLOAD FILES TO YOUR PHONE**
Files stored on your computer can be downloaded to your phone or tablet.
- **Music:** Touch ➔ > Music > My library, touch and hold a song, and then select Download song.

**DOWNLOAD FILES TO YOUR TABLET**
You can download a file from your computer to your tablet. To download a file, touch and hold it to select it, then touch ➔ Download, from within the MotoCast app’s music player, video player, or image viewer.

**DOWNLOAD FILES TO ANOTHER COMPUTER**
You can use MotoCast Web Access to download files to the another computer.
Use the browser on your computer to go to www.mymotecast.com, and sign in. To download a file, click the Files tab, click a folder, and then click the file you want to download. When the File Download dialog box appears, click Save.

**Tip:** Songs can also be downloaded from the player screen. Touch Menu ➔ > Download the song currently playing.
You can also download more than a single file at a time. Music files can be grouped by Artist, Album, Genres, or Playlist. To download any of these categories, touch and hold it. Then, select Download artist, Download album, Download Genre, or Download playlist from the menu.

**Photos & videos:** Touch ➔ > Gallery > MotoCast, touch and hold a thumbnail, and select Download from the Picture options or Video options menu.

**Files:** Touch ➔ > Files > MotoCast Computers, touch and hold the file you want to download, and select Download from the File options menu.
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MOTOCAST WIRELESS SETTINGS
Find it: Right-click MotoCast in the Windows system tray or the Mac Menu bar, and select MotoCast Settings...

<table>
<thead>
<tr>
<th>To...</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>add &amp; remove folders</td>
<td>Click the Content tab, click Add Folder, select a folder and click OK. To remove a folder, select it from the list, and click Remove Folder.</td>
</tr>
<tr>
<td>change computer name</td>
<td>Click the General tab and type a new name in the naming section.</td>
</tr>
<tr>
<td>run on start up</td>
<td>Click the General tab, and click the check box next to Run on start up.</td>
</tr>
<tr>
<td>network connection settings</td>
<td>Click the Network tab, click the check box next to Manual proxy set up, and enter your proxy settings.</td>
</tr>
</tbody>
</table>

When finished click Save.

MOTOCAST USB
keep in sync

WHAT YOU CAN DO
With MotoCast USB, sync your music, photos, videos, podcasts, and contacts between your device and your computer. You can also back up the contents of your device’s memory card.
CONNECT YOUR DEVICE
Using a Motorola-approved USB cable, connect your device to a USB port on your computer. It will take your device a few seconds to connect. If you have more than 10 gigabytes of content stored on your device’s memory card or internal memory, it may take a little longer to connect.

**Note:** If your device is protected by a password, PIN, or pattern lock, make sure it’s unlocked before connecting.

If after a few minutes, your device hasn’t connected, click **View a list of supported devices** in the MotoCast USB window to see a list of supported devices. Some devices must be manually configured to work with MotoCast USB. If your device is supported, but still not connected to MotoCast USB, visit the MotoCast support site at www.motorola.com/mymotocast for more information.

AUTO LAUNCH
MotoCast USB is set by default to launch whenever you connect your device to your computer.

**Note:** If you have a Verizon Wireless device, Verizon Media Manager will launch instead of MotoCast. To use MotoCast USB, you will have to launch it manually, or change the auto launch preferences to launch MotoCast USB.

CHANGE AUTO LAUNCH PREFERENCES
On a PC, right-click **MotoCast USB** in the system tray, select **When device connects... > Launch MotoCast USB** or **Launch Verizon Media Manager**. On a Mac, the **MotoCast USB** icon is located in the Menu bar at the top of the screen.

TURN OFF AUTO LAUNCH
Right-click **MotoCast USB** in the Windows system tray, or click on it in the Mac Menu bar, and select **When device connects... > Do Nothing**.

LAUNCH MANUALLY
You can also launch MotoCast USB.

On a PC, right-click **MotoCast USB** in the system tray, and select **When device connects... > Launch MotoCast USB**.

On a Mac, click **MotoCast USB** in the Menu bar at the top of the screen and select **When device connects... > Launch MotoCast USB**.

SYNC FILES
You can set MotoCast USB to sync your device automatically whenever it’s launched, or you can sync manually.

To setup automatic sync, click **Tools > Preferences > Sync automatically when a device connects via USB**.

To manually sync your files, click **Sync**.

**Tip:** If your device has internal memory in addition to a memory card, you can choose which one MotoCast USB uses for storage. Click **Device > Storage Device > Internal Storage** or **Removable SD Card**.

SYNC MUSIC TO YOUR DEVICE
1. Select the **Music** tab.
2. Choose the **Sync to Device** tab.
3. Check **Sync Music from** and then, depending upon which music application you use, select **Windows Media Player** or **iTunes**.
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**SYNC MUSIC TO YOUR COMPUTER**
1. Select the **Music** tab.
2. Choose the **Sync from Device** tab.
3. Check **Sync Music from Device**, and select the location where you want the files stored.

**Note:** To delete the file after it’s been moved to your computer, check **Remove items from device after importing**.

**SYNC PHOTOS TO YOUR DEVICE**
1. Select the **Photos** tab.
2. Choose the **Sync from Device** tab.
3. Check **Sync Photos from Device**, and select the location where you want the files stored.

**SYNC VIDEOS TO YOUR DEVICE**
1. Select the **Videos** tab.
2. Choose the **Sync from Device** tab.
3. Check **Sync Videos from Folder**, and select the location on your computer where the photos you want to sync.

**SYNC PHOTOS TO YOUR COMPUTER**
1. Select the **Photos** tab.
2. Choose the **Sync from Device** tab.

**SYNC PODCASTS TO YOUR DEVICE**
**Note:** You must have iTunes 8 or later installed on your computer to sync podcasts.
1. Select the **Podcasts** tab.
2. Choose the **Sync to Device** tab.
3. Select **Sync Podcasts from iTunes**.
4. You can choose which podcasts and podcast episodes are stored on your device.

**Note:** You’ll need Windows Media Player 11 or later installed on your Windows computer to sync music with MotoCast USB. Windows Media Player isn’t an option on Macs.

4. Select **All Playlists** or **Selected Playlists**. If you choose **Selected Playlists**, choose one or more from the list.

**Note:** Your device cannot play music files that are protected by Digital Rights Management (DRM).
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- To select which podcasts are included when you sync your device, check **Automatically include** and select **All**, **1 Most recent**, **3 Most Recent**, **5 Most Recent**, or **10 Most Recent** from the drop down list.
- You can also select which podcast episodes are stored on your device. Select **All Podcasts** or **Selected Podcasts** from the drop down box. If you chose **Selected Podcasts**, select the podcast episodes from the list.

**SYNC CONTACTS TO YOUR DEVICE**

**Note:** In order to sync contacts with MotoCast USB, the Motorola PIM Sync for PC or Motorola PIM Sync for Mac app needs to be installed on your device. You can download the app from Android Market™.

MotoCast USB supports contacts sync from Microsoft Outlook®, Outlook Express, or Windows Mail.

1. Select the **Contacts** tab.
2. Select a program such as **Microsoft Outlook** from the **Sync with** drop down box.
3. Choose how you want MotoCast USB to handle the contacts sync. In the **Sync Options** drop down box, select **Merge contacts**, **Computer overwrites device**, **Computer overwrites device on next sync only**, **Device overwrites computer**, or **Device overwrites computer on next sync only**.

**Note:** Not all Motorola devices support Contacts sync. If your device supports Contact sync, it will be an available option on the left side of the MotoCast USB window.

**MEMORY CARD BACKUP AND RESTORE**

MotoCast USB can also backup your device’s memory card. To create a backup, click **Tools > Backup & Restore > Backup Now**.

You can also select to have MotoCast USB remind you to back up your memory card. Check **Remind me to back up every** and choose **Week** or **Month** from the drop down box.

To restore your memory card from a back up, click **Tools > Backup & Restore > Restore Now**.
DEVICE SOFTWARE UPDATE

stay up to date

ALWAYS HAVE THE LATEST SOFTWARE

Device Software Update is an alternative to downloading your update over your carrier’s network, or over Wi-Fi. The updates are the same, no matter which method you use, and you can switch between update methods.

Note: You can’t check for or install updates if MotoCast doesn’t support your device. Go to www.mymotecast.com/supporteddevices for a list of supported devices.

AUTOMATIC SOFTWARE CHECK

MotoCast periodically checks for software updates when you connect your device to your computer using a USB cable.

MANUAL SOFTWARE CHECK

You can also check for updates by clicking Device > Check for Device Update.

If this menu option isn’t available, and your device is successfully connected, the this means your device isn’t supported to receive software updates using MotoCast USB. Please visit www.motorola.com/update to see how you can get the latest software for your device.

Note: Supported devices that have had their software altered and are no longer running original Motorola software won’t work with Device Software Update.

UPDATE YOUR DEVICE

If an update is available, click Update Now to install it.

Warning: Do not disconnect your device from the USB cable during the update process.

Note: It’s recommended to have a fully charged battery when performing an update (25% is required).

To review the release notes for any software update, visit your product’s support page at www.motorola.com.
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WANT MORE?
we’re here to help

TROUBLESHOOTING
A few frequently asked questions—with answers, of course. Find more at www.motorola.com/mymotecast.

MOTOCAST WIRELESS
I can’t connect to my computer
1. Restart your device, and open Music, Gallery, or Files. If you still can’t connect, check your computer.
2. Restart your computer, and make sure MotoCast is running. If it’s not, see “MOTOCAST WIRELESS SETTINGS”.
3. Check your anti-virus and privacy software. It may be blocking MotoCast. You may need to add an exception for MotoCast.
4. Check your network. Your computer may be connected to a network with a proxy. You may need to change the proxy settings. See “MOTOCAST WIRELESS SETTINGS”.

Some of my media files aren’t playing
MotoCast doesn’t support media files that are protected with DRM (Digital Rights Management). Media files that are grayed-out are protected with DRM.

MOTOCAST USB
My device can’t be detected
MotoCast USB won’t detect your device if it’s locked or isn’t connected as a USB drive.

Before connecting your device to your computer, make sure your screen is unlocked and a memory card, if required, is installed. After connecting your device, you’ll need to set it to function as a USB drive. To do this, pull down the Notification bar, and select USB connection. Select USB Mass Storage from the menu options.

Note: See your device’s user guide for more information on USB connection settings.

DEVICE SOFTWARE UPDATE
I received a phone call during the update
As long as your phone stays connected to your computer, the phone call will not interrupt the update process. Installation will start automatically when the call is finished.

If you answered the phone call, you’ll be prompted to hang up before the update is installed.

I accidentally disconnected my device during the update
If your device was disconnected before the update installation, you’ll be prompted to reconnect it and resume the process.

The update will continue to install if your device is disconnected during the update installation. You’ll know the update is installing when your device restarts and displays the update progress bar.

CONNECT WITH MOTOROLA
Get what you need:

• Support: To get online support for MotoCast go to www.motorola.com/mymotecast.
• Social: Get the latest news, apps, tips & tricks, videos and so much more—join us on:
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  Twitter www.twitter.com/motomobile
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600 N US Hwy 45
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1 (800) 453-0920 (United States)
1 (877) 483-2840 (TTY, TDD United States for hearing impaired)

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Caution: Motorola does not take responsibility for changes/modification to the transceiver.

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